



P-Series Phone System

Easy-first unified communications trusted by
650,000+ businesses

Worldwide PBX System Addressable Market by Seats

436 million

Source: Eastern Management Group

42% of companies have increased unified communications adoption.

Source: Unified Communication Market Outlook: 2023 – Allied Market Research

55% of businesses globally offer some capacity for remote work.

By 2028, it is predicted that **73%** of business teams will have remote workers.

Source: Future Workforce Report, Upwork

Competitive Displacement Opportunities

Top Dissatisfaction Drivers

- Customer Experience drives PBX churn
- Businesses with PBXs installed more than two years are churn candidates

Source: Eastern Management Group

87% of remote employees say they feel more connected and involved with teams and projects when using video conferencing.

Source: Gigaom

Go Boundless with **Easy-first** Unified Communications

Focusing on delivering "[Easy-first Unified Communications](#)", Yeastar P-Series Phone System offers companies of all sizes with a complete, out-of-the-box package for calls, video, messaging, and integrations.

Combining advanced call management, contact center features, and seamless CRM & platform integrations, P-Series boosts productivity at all levels. Now powered by [AI assistance](#), it delivers an even smarter, unified experience across [all devices](#).



Easy, Flexible, Adaptable



Complete

Features for every use case. Deeply Integrated with Microsoft, popular CRMs, and more.



Easy to use

Set up in minutes. Manage and design call flows visually— no code, no IT hassle.



Remote-friendly

Remote enable your team to answer calls and help customers wherever they are.



Broadest endpoint supports

Pre-built auto provisioning for 500+ mainstream IP Phone models in the market.



Trunk interoperability

Certified with 150+ ITSPs worldwide and support SIP / PSTN / ISDN / GSM trunks.

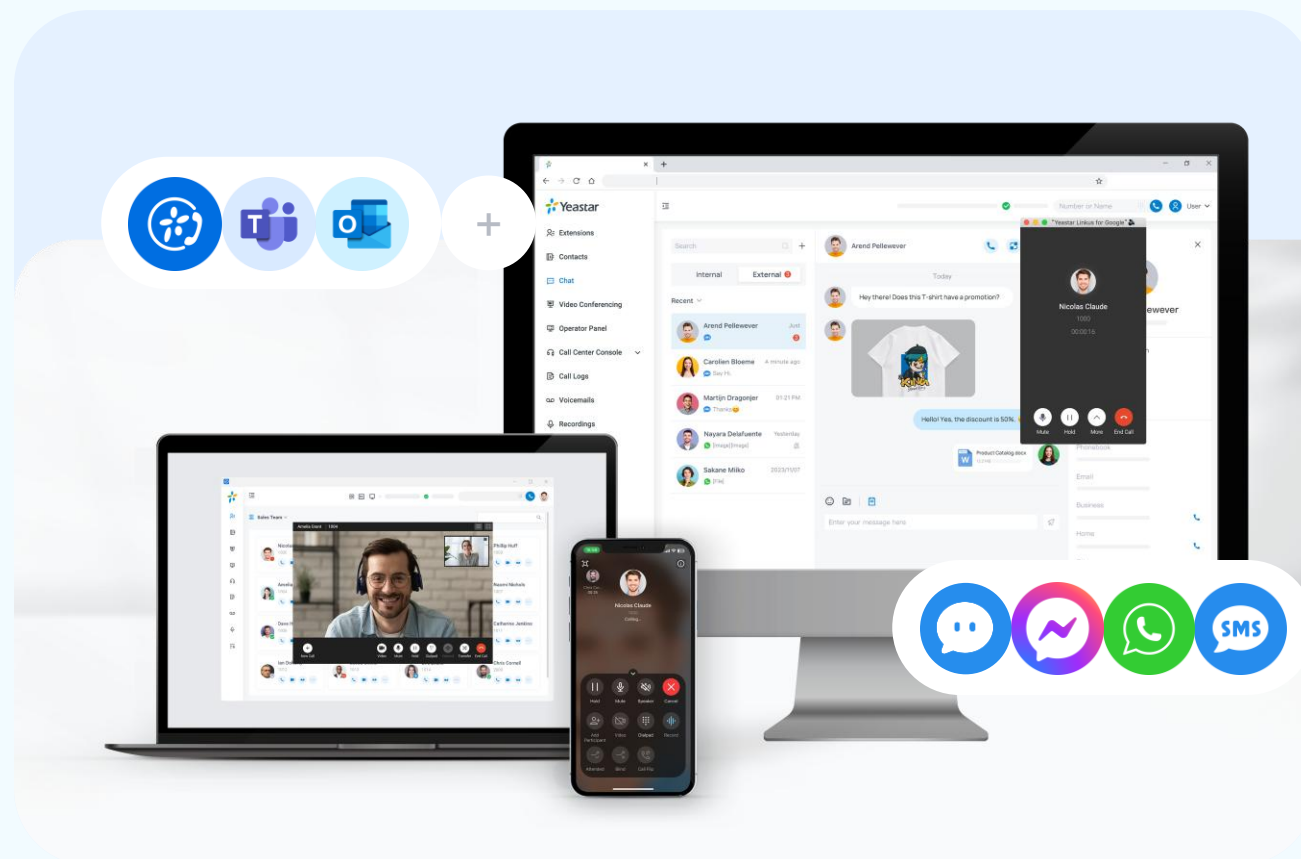


World-class reliability

Guaranteed uptime and high availability solutions. Recognized security and privacy 3rd-party certifications.

Ideal for Everyone

Easy to use, manage, integrate, grow



For Business Owners

- Future-proof business with UCaaS + CCaaS in one platform
- Omnichannel communications to boost customer engagement and sales

For Employees

- One simple app for all-call, meet, message anywhere, on any device
- Work more efficiently with integrations & automation

For IT and System Admins

- Simplify setup, admin, and IT management
- Automate IP phone provisioning
- Bring your own number and SIP trunks
- Protect, control and manage access easily
- Maximize uptime in case of unforeseen event
- Visually build and deploy complex call routing logic in minutes

Improve Employee Efficiency

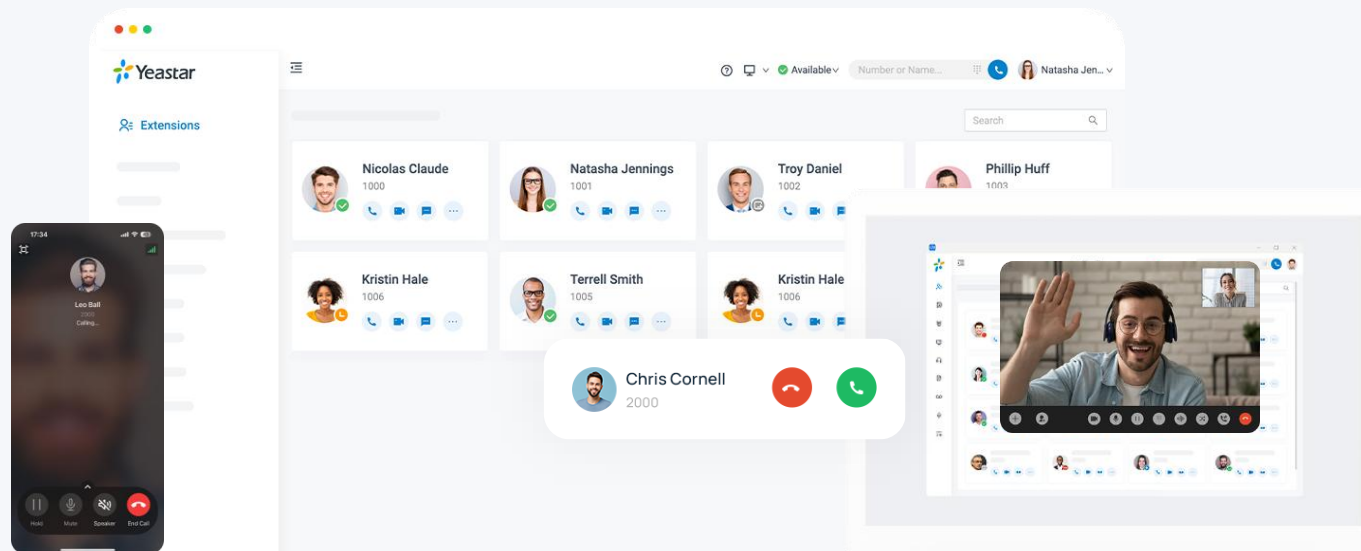
From must-have to nice-to-have, Yeastar P-Series include 100+ enterprise-level features as standard, with small business cost.

Linkus UC Clients

Stay Connected Anywhere Anytime



mac
OS



All office extension features

Handle calls, chat with teams, audio/video conference, message with customers, listen to call recordings, check voicemails, send and receive faxes directly, and more, all in one simple app.

All contacts in one place

With PBX-native contact management, intuitive phonebooks, and cross-system contacts synchronization, manage all your contacts in one place.

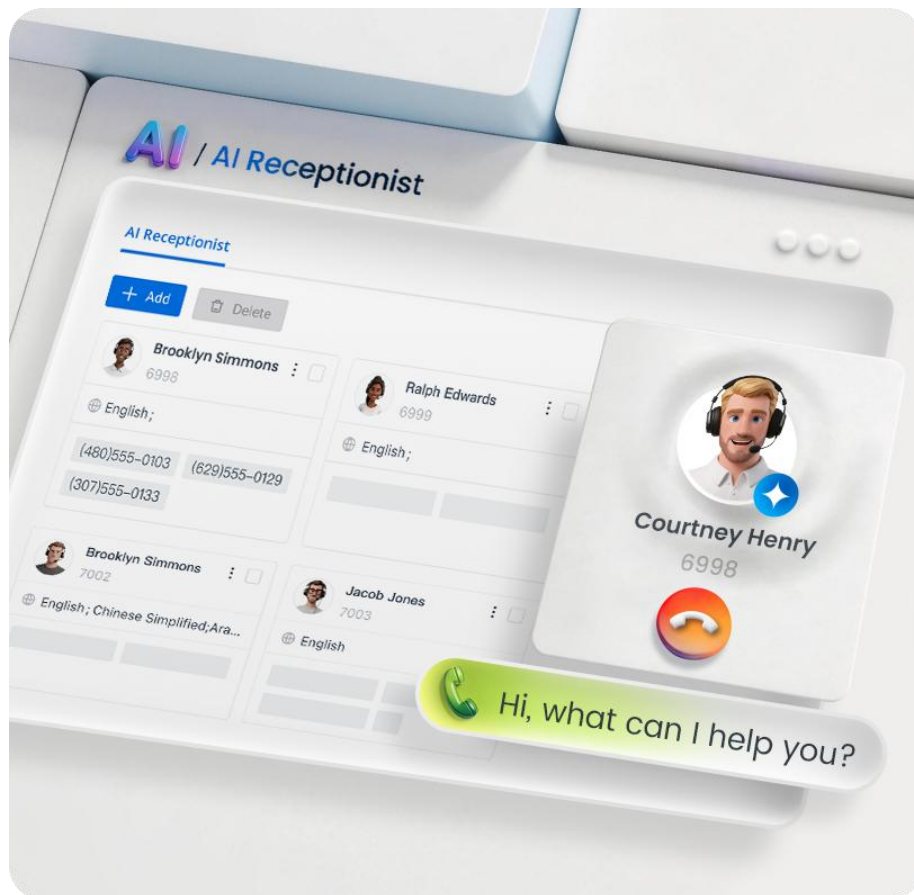
Easily switch devices

Use the app on your web, mobile, or desktop and flip calls seamlessly between devices.

- Web/Mobile/Desktop Clients
- Lightweight Google Chrome Extension

AI Receptionist

Never miss a call or a customer. Yeastar AI Receptionist answers, understands, and routes every inbound call, automatically, around the clock



24/7 Call Answering

Handles calls outside business hours, during peak traffic, or when agents are unavailable

Knowledge-Driven Interactions

Answers caller questions in real time by referencing your uploaded documents or indexed website content

Intent-Based Call Routing

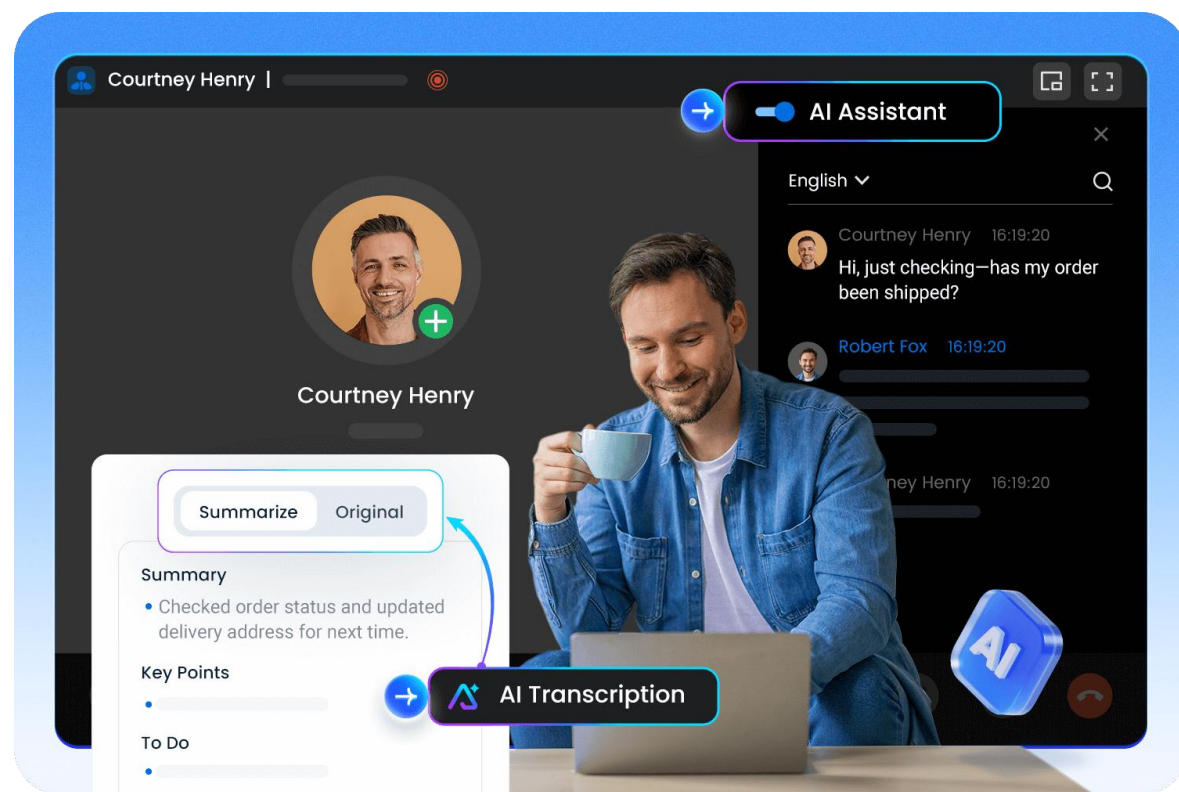
Transfers calls to the right extension or department based on caller intent

Performance Insights

Track every AI Receptionist call via CDR and Call Reports

Call Transcription & AI Summary

Unlock Insights from Every Conversation: Turn calls into text and actionable summaries



Real-time Transcription

Live speech-to-text for instant conversation translation.

AI-generated Summaries

Instant key points, notes, and actions for every call.

Searchable Intelligence

Search & review information with call log.

AI Voicemail Transcription

Read Messages at a Glance: Convert voicemails to readable text instantly



AI-Powered Transcription

Accurately transcribe voicemails using STT

Multi-Platform Delivery

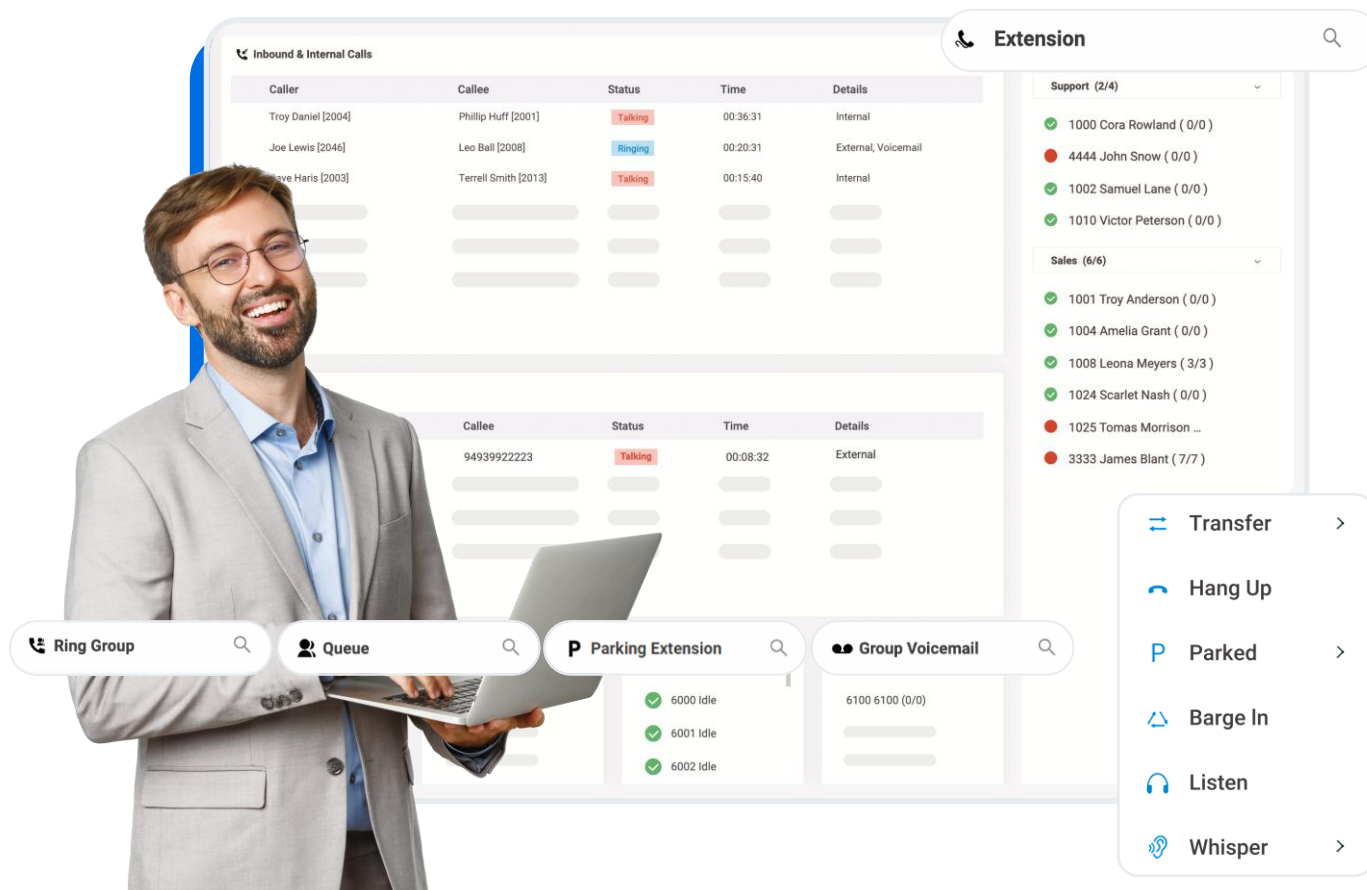
Receive transcriptions via Linkus UC Clients (web/desktop/mobile) or email directly

Time-Saving Efficiency

Scan messages in seconds — no listening required

Easy Call Control

Your visual, intuitive tools to handle daily calls with ease



Automatic Routing

Inbound/outbound based on trunk, numbers, time condition, user presence, etc.

All Features

IVR, call transfer, hold, mute, park, pickup, merge, monitor, record, and many more.

Intuitive Operator Panel

Web panel to manage calls based on the availability of all call destinations

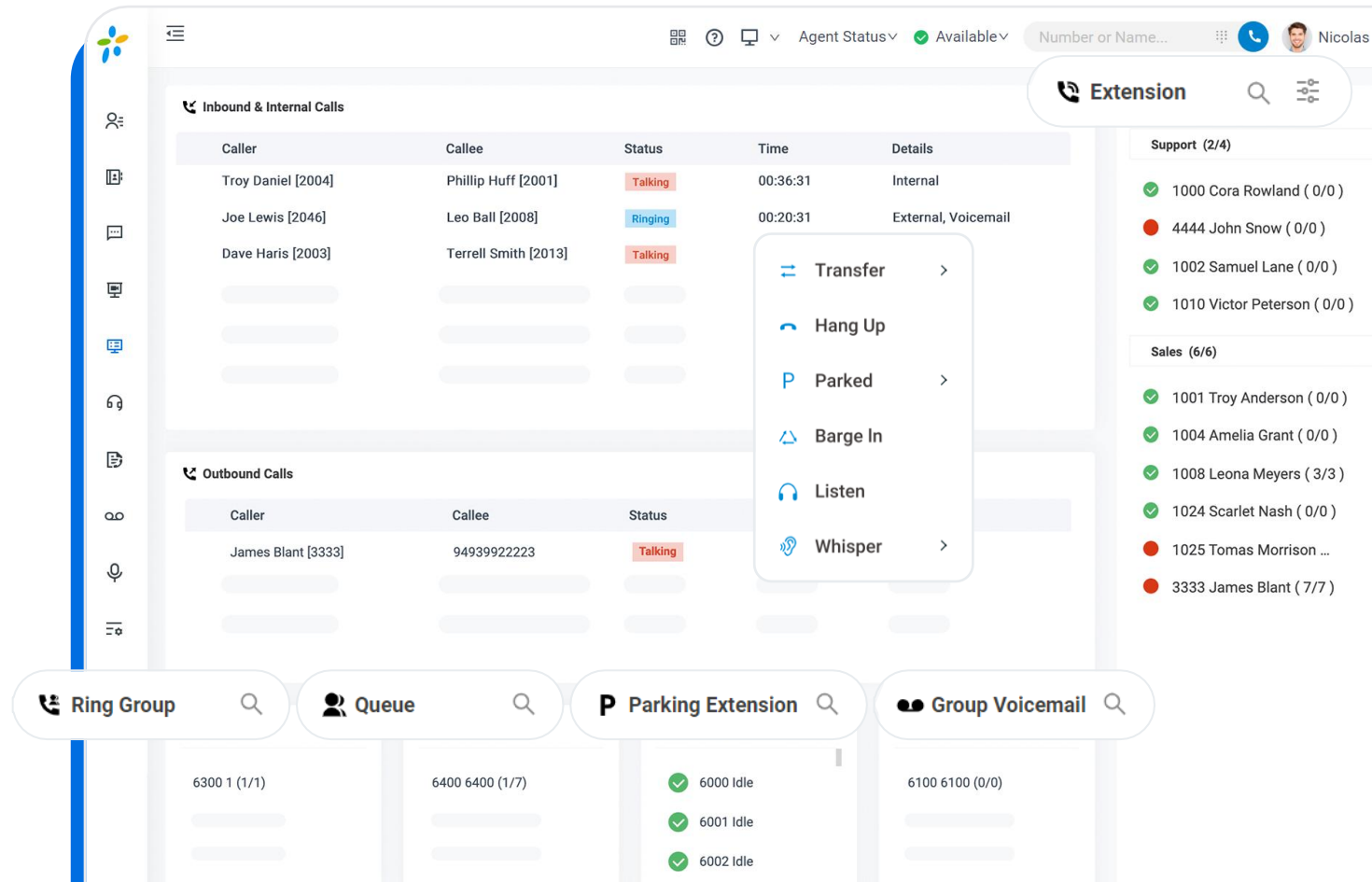
Desk Phone Control (CTI)

Connect Linkus with your IP Phone to control calls on computer.

Call Operator Panel

The web-based operator panel gives you a graphical, holistic view and complete control of the call activities in your company in real-time.

- Inbound/outbound call activities in one view
- Real-time state of available call destinations
- Drag-and-drop call distribution
- Advanced call control with clicks
- Ideal for companies that have receptionist and supervision requirements to achieve next-level call management efficiency



The screenshot displays the Yeastar Call Operator Panel interface. At the top, there's a header with the Yeastar logo, a menu icon, and user information (Agent Status: Available, Name: Nicolas). Below the header, the main area is divided into sections for 'Inbound & Internal Calls' and 'Outbound Calls'. A context menu is open over the 'Inbound & Internal Calls' table, showing options: Transfer, Hang Up, Parked, Barge In, Listen, and Whisper. The 'Inbound & Internal Calls' table has columns: Caller, Callee, Status, Time, and Details. It lists three active calls: Troy Daniel [2004] to Phillip Huff [2001] (Talking, 00:36:31, Internal), Joe Lewis [2046] to Leo Ball [2008] (Ringing, 00:20:31, External, Voicemail), and Dave Haris [2003] to Terrell Smith [2013] (Talking). The 'Outbound Calls' table has columns: Caller, Callee, and Status, listing one active call: James Blant [3333] to 94939922223 (Talking). On the right side, there are two lists: 'Support (2/4)' with four entries (1000 Cora Rowland, 4444 John Snow, 1002 Samuel Lane, 1010 Victor Peterson) and 'Sales (6/6)' with six entries (1001 Troy Anderson, 1004 Amelia Grant, 1008 Leona Meyers, 1024 Scarlet Nash, 1025 Tomas Morrison, 3333 James Blant). At the bottom, there are four tabs: 'Ring Group', 'Queue', 'Parking Extension', and 'Group Voicemail'. The 'Ring Group' tab shows a list of extensions: 6300 1 (1/1), 6400 6400 (1/7), 6000 Idle, 6001 Idle, and 6002 Idle. The 'Queue' tab shows a list of extensions: 6000 Idle, 6001 Idle, and 6002 Idle. The 'Parking Extension' tab shows a list of extensions: 6000 Idle, 6001 Idle, and 6002 Idle. The 'Group Voicemail' tab shows a list of extensions: 6000 Idle, 6001 Idle, and 6002 Idle.

Caller	Callee	Status	Time	Details
Troy Daniel [2004]	Phillip Huff [2001]	Talking	00:36:31	Internal
Joe Lewis [2046]	Leo Ball [2008]	Ringing	00:20:31	External, Voicemail
Dave Haris [2003]	Terrell Smith [2013]	Talking		

Caller	Callee	Status
James Blant [3333]	94939922223	Talking

Support (2/4)

- 1000 Cora Rowland (0/0)
- 4444 John Snow (0/0)
- 1002 Samuel Lane (0/0)
- 1010 Victor Peterson (0/0)

Sales (6/6)

- 1001 Troy Anderson (0/0)
- 1004 Amelia Grant (0/0)
- 1008 Leona Meyers (3/3)
- 1024 Scarlet Nash (0/0)
- 1025 Tomas Morrison ...
- 3333 James Blant (7/7)

Ring Group

- 6300 1 (1/1)
- 6400 6400 (1/7)
- 6000 Idle
- 6001 Idle
- 6002 Idle

Queue

- 6000 Idle
- 6001 Idle
- 6002 Idle

Parking Extension

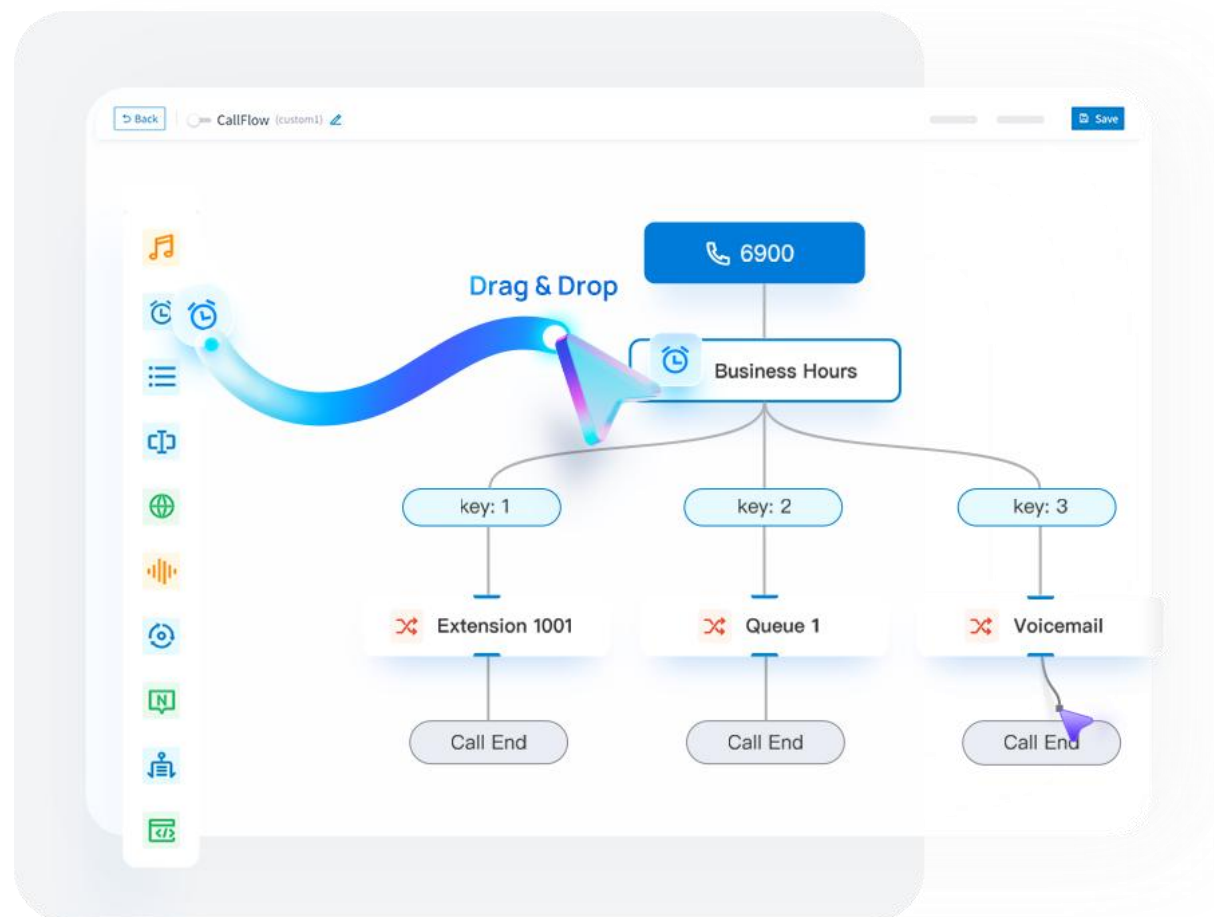
- 6000 Idle
- 6001 Idle
- 6002 Idle

Group Voicemail

- 6000 Idle
- 6001 Idle
- 6002 Idle

Call Flow Designer (CFD)

Easily build call flows using a simple drag-and-drop interface



Drag-and-Drop Builder

Intuitive interface for effortless call flow design

Smart Routing Rules

Route calls by time, caller input, language, CRM data, database authentication and more

AI-Powered Interactions

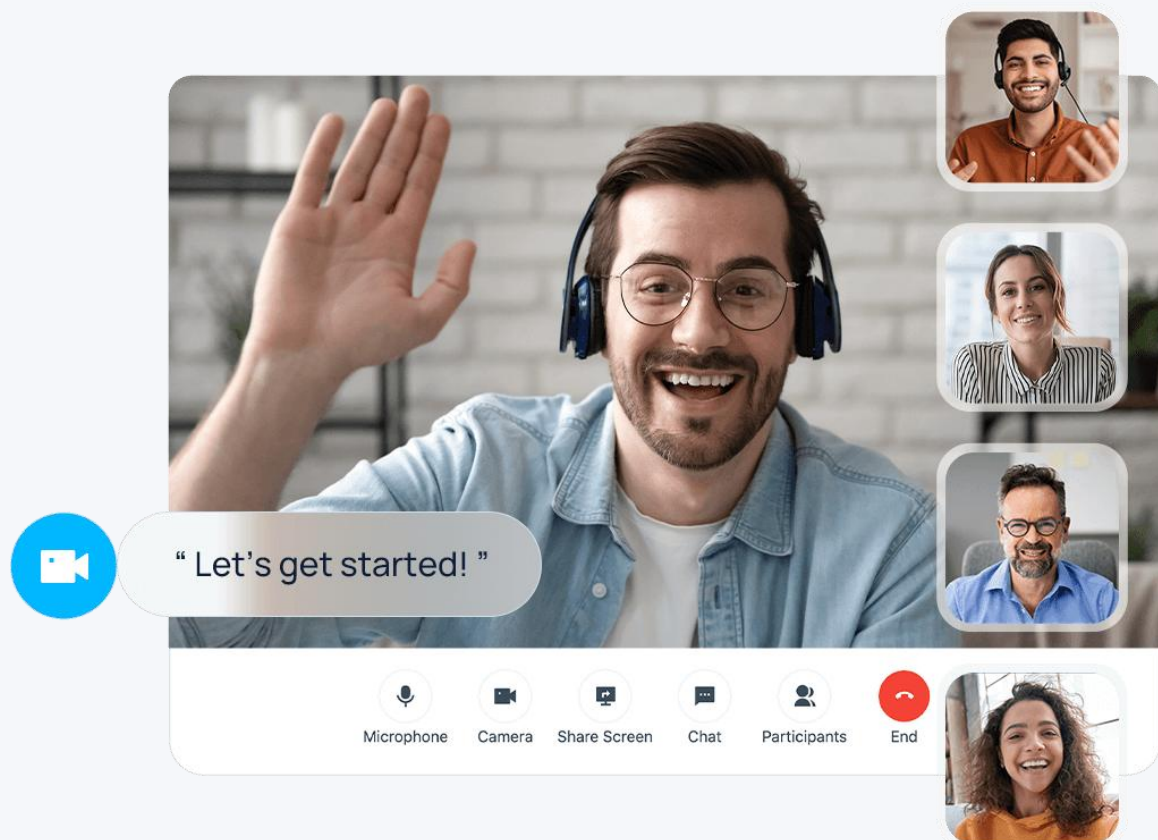
Use Text-to-Speech feature to create dynamic, lifelike voice prompts

Pre-Built Templates

Launch professional call flows in minutes

Easy Video Communications

Meet your teams and customers instantly and securely, from anywhere



Integrated Web Video Conferencing

Start instantly with HD audio and video, screen sharing, in-meeting chat, and complete meeting controls.

1:1 Video Calls

Initial a new or switch an audio call to video call with a single tap, right from your mobile (iOS & Android) or web browsers.

Other Collaboration & Productivity Features



Team Chat

Chat with your colleagues 1-to-1 or in group and continue the conversations from and devices.



Contacts Management

Manage personal or shared external contacts. Create native one or sync from CRM or database.



File Sharing

Share files, documents, images, etc. during chats with colleagues for easier collaboration.



Function Keys

Set up feature shortcuts to speed dial, intercom, BLF monitoring, and more.



Presence

Let your colleagues know if you are available at a glance with colored presence indicators.



Daily Apps Integration

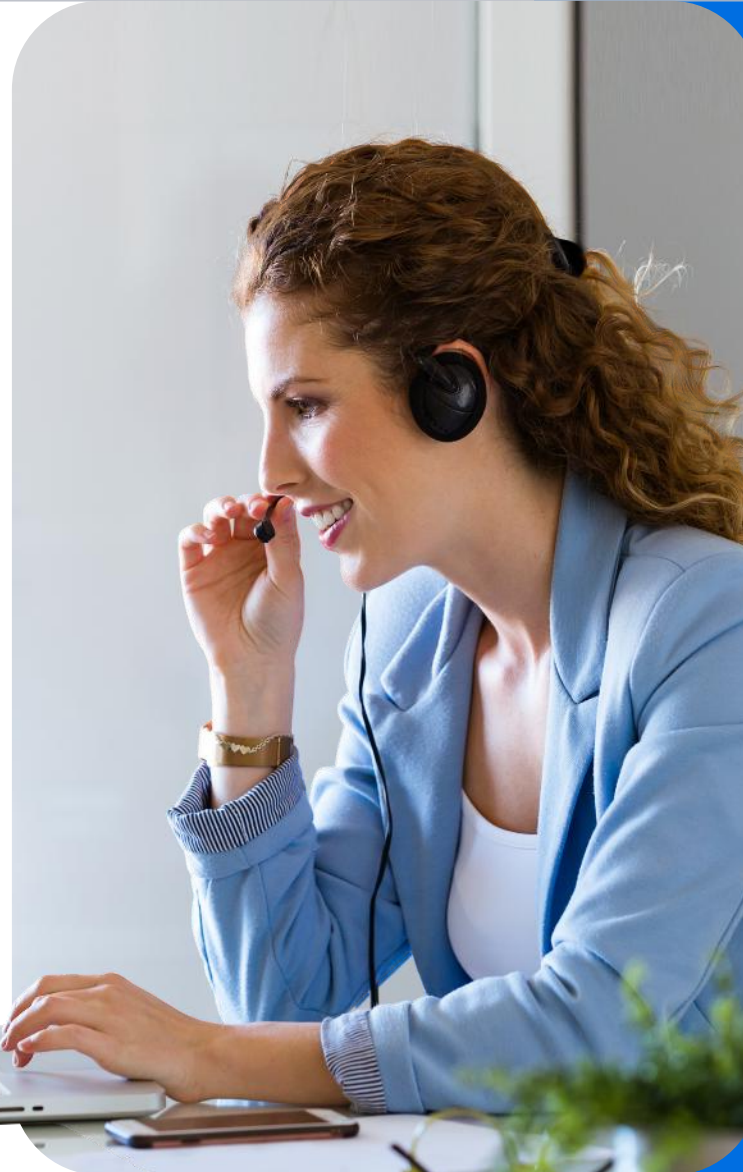
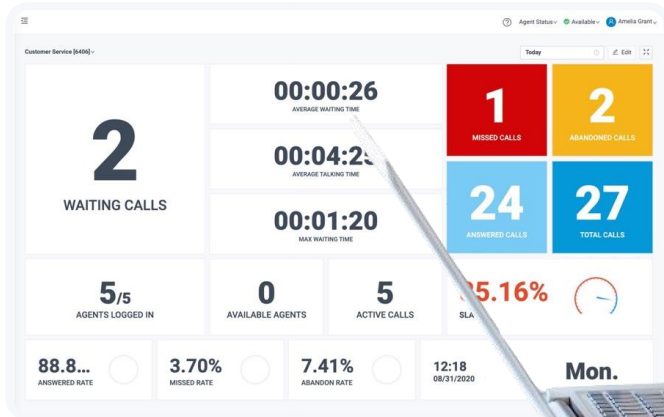
Integrate the Microsoft Teams, Outlook, popular CRMs, and more.

Boost Customer Engagement & Sales

Let your customer contact your company on the communication channel of their choice, and empower your call agents, supports, and sales to work smarter.

Built in Call Center Solution

Resolve calls faster, ease employee workload, and improve customer experiences with intelligent call routing, unified agent tools, voice AI, and real-time insights



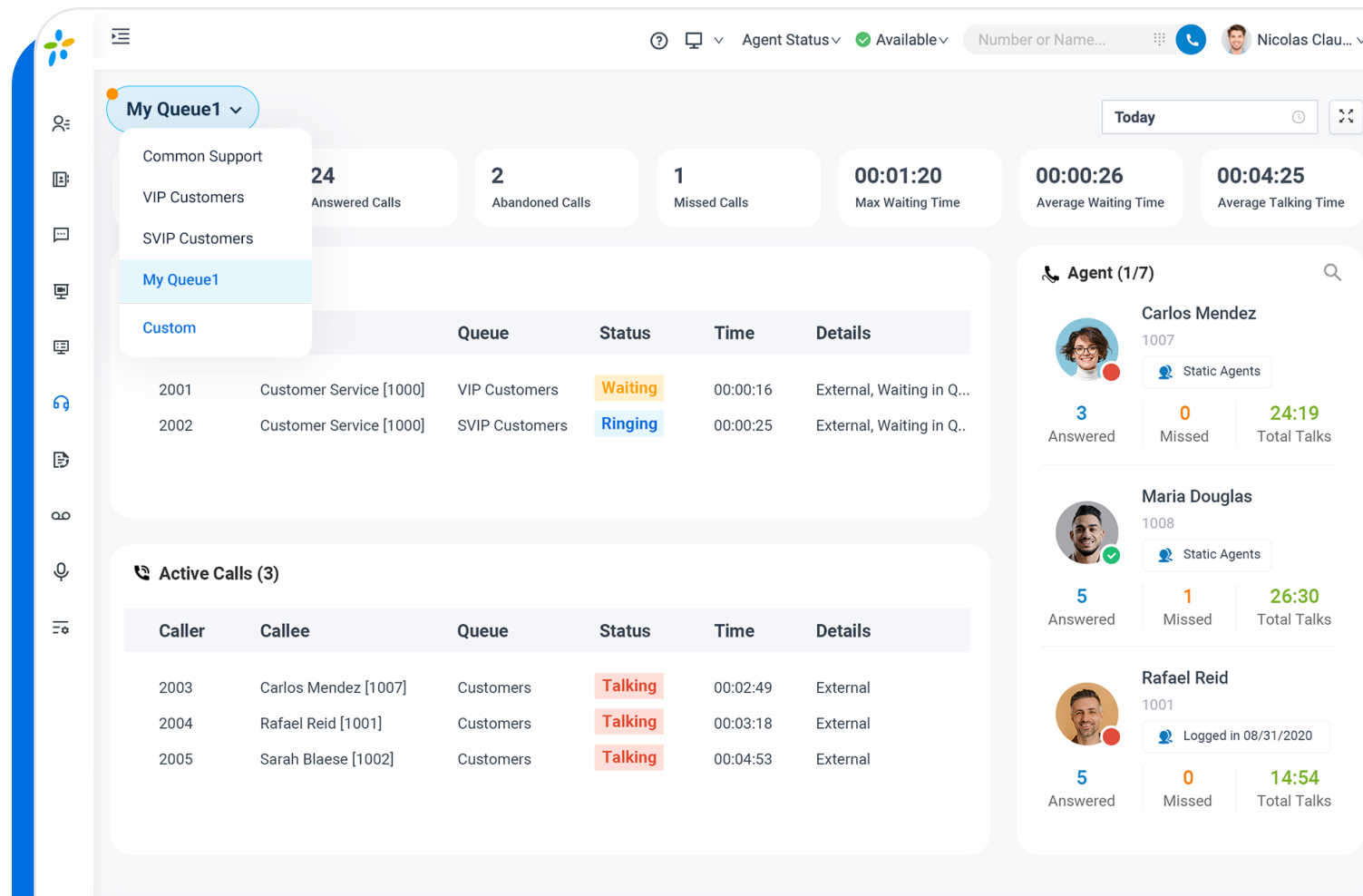
Benefits

- Allow agents to work anywhere
- Handle volume & resolve swiftly
- Empowered agents and managers
- Additional omnichannel support
- Reduce IT dependency
- Compliant with data privacy and security standards: GDPR, PCI, ISO 27001, etc.

Operational Queue Panel

Handle your daily call center operations efficiently through a single interface

- Manage agent status: login/out, pause/unpause
- Handle queued calls: drag-and-drop, distribute & transfer
- Live agent coaching: click to listen-in, whisper, barge-in monitor
- Track & label missed call processing results
- Display real-time active/waiting queued call list
- Display Real-time queue performance metrics at individual, group or aggregated level



The screenshot displays the Yeastar Operational Queue Panel interface. At the top, there's a navigation bar with a menu icon, a search bar, and user information (Agent Status: Available, Name: Nicolas Clau...). Below the navigation bar, a dropdown menu for 'My Queue1' is open, showing options: Common Support, VIP Customers, SVIP Customers, My Queue1 (selected), and Custom. The main dashboard features several key performance indicators (KPIs) for 'My Queue1': 24 Answered Calls, 2 Abandoned Calls, 1 Missed Calls, 00:01:20 Max Waiting Time, 00:00:26 Average Waiting Time, and 00:04:25 Average Talking Time. Below these KPIs, a table lists active calls with columns: Caller, Callee, Queue, Status, Time, and Details. The table shows two calls: 2001 (Customer Service [1000], VIP Customers, Waiting, 00:00:16) and 2002 (Customer Service [1000], SVIP Customers, Ringing, 00:00:25). To the right of the call list, there's a section for 'Agent (1/7)' showing details for three agents: Carlos Mendez (1007, 3 Answered, 0 Missed, 24:19 Total Talks), Maria Douglas (1008, 5 Answered, 1 Missed, 26:30 Total Talks), and Rafael Reid (1001, 5 Answered, 0 Missed, 14:54 Total Talks). Each agent's record includes a profile picture, name, ID, and a 'Static Agents' button.

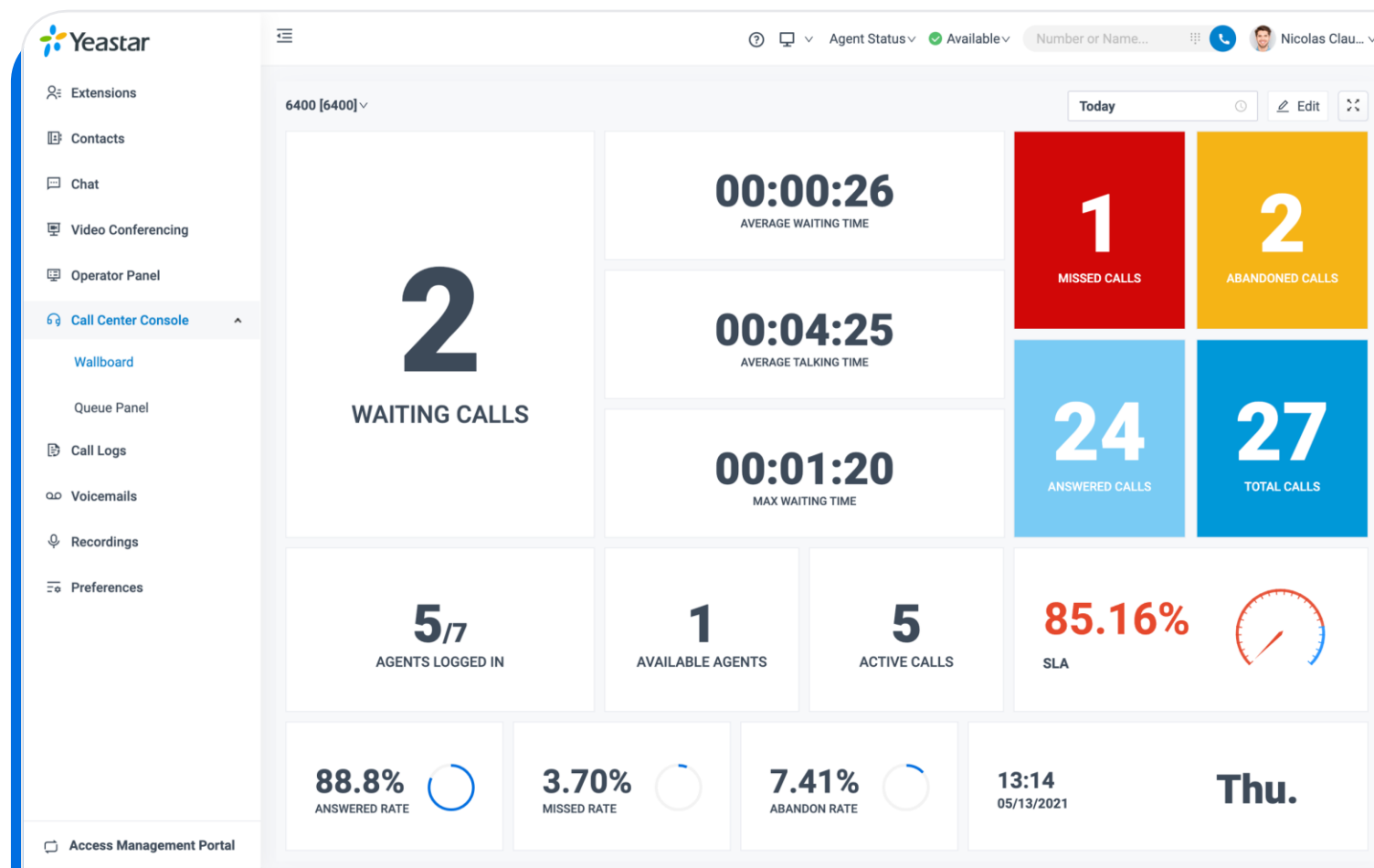
Caller	Callee	Queue	Status	Time	Details
2001	Customer Service [1000]	VIP Customers	Waiting	00:00:16	External, Waiting in Q...
2002	Customer Service [1000]	SVIP Customers	Ringing	00:00:25	External, Waiting in Q...

Caller	Callee	Queue	Status	Time	Details
2003	Carlos Mendez [1007]	Customers	Talking	00:02:49	External
2004	Rafael Reid [1001]	Customers	Talking	00:03:18	External
2005	Sarah Blaese [1002]	Customers	Talking	00:04:53	External

Wallboard

Allow your manager and agents see call stats & KPI performance at a glance anytime

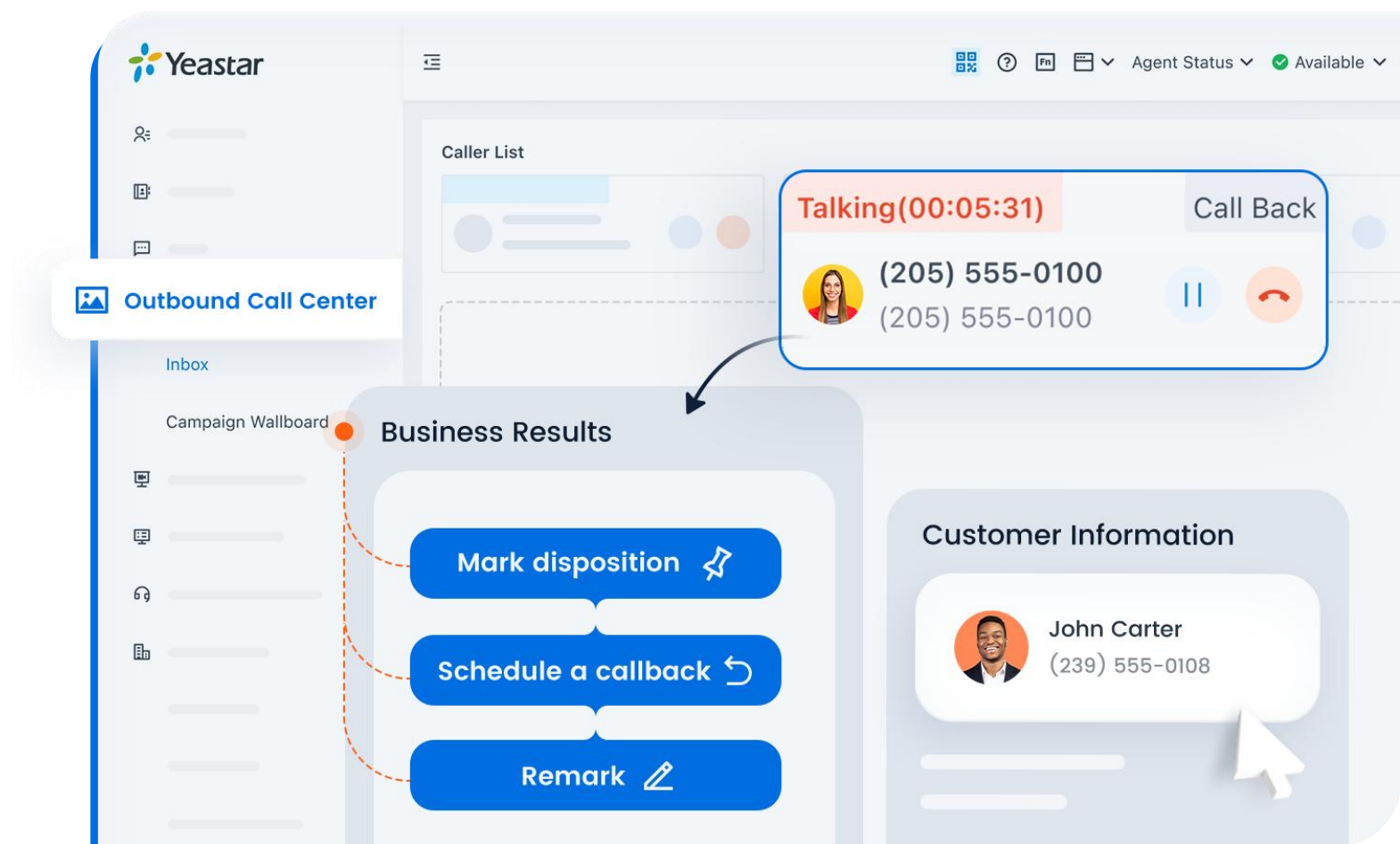
- Track real-time stats of one or multiple queues
- 17 key performance metrics including SLA, Missed Rate, Waiting Call Number, etc.
- Two customizable styles of view: widget-based view & list view
- Automatic notification on reaching SLA threshold
- Easily spot the emerging trend at a glance



Outbound Call Center Solution

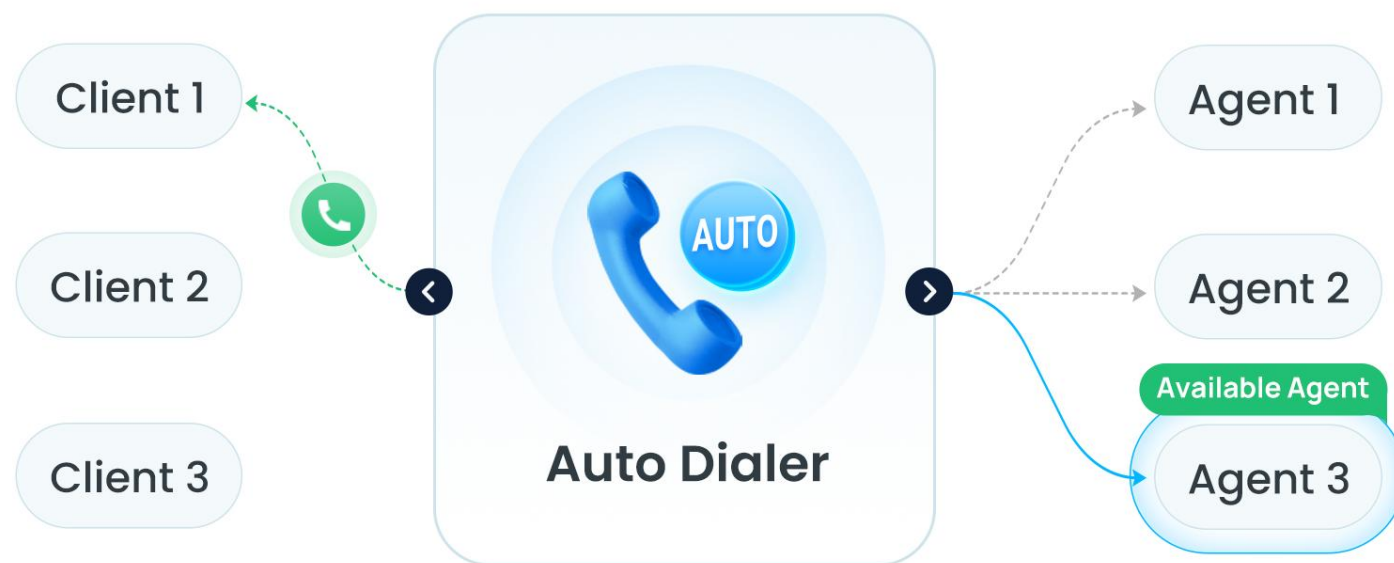
Supercharge your proactive outreach efforts with advanced dialing automation and easy campaign management.

- Auto Dialers (Progressive Dialer, Power Dialer, Agentless Dialer)
- Outbound Campaign Management
- Campaign Wallboard
- Agent-based Call Inbox
- DNC Lists & Attempt Control
- And more..



Built-in Auto Dialers

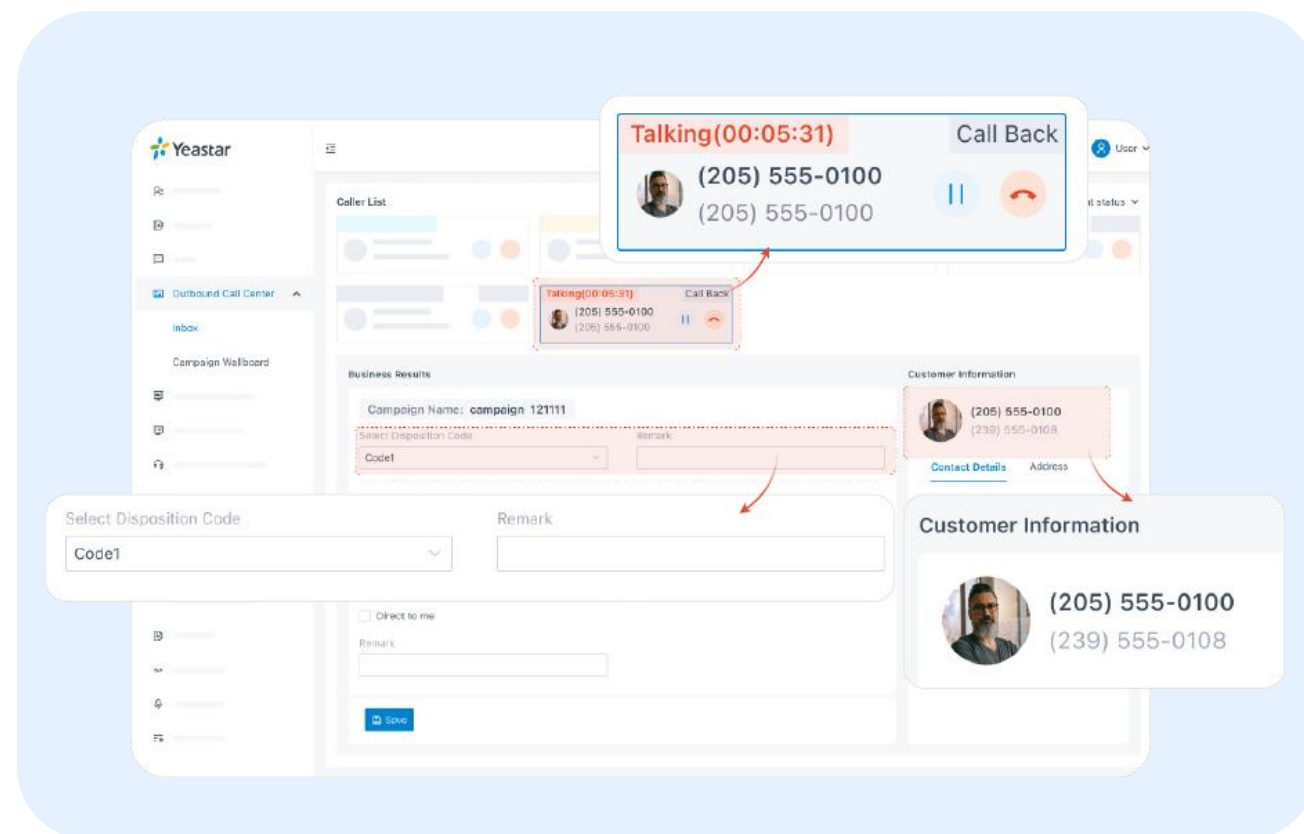
Automate calls, reduce workload, and maximize engagement with 3 auto dialer modes for your campaign needs.



- **Progressive Dialer**
Dial one-on-one for high-quality lead-agent connections.
- **Power Dialer**
Adjust dialing rates to maximize calls and minimize drop-offs.
- **Agentless Dialer**
Deliver messages or telemarketing without live agents, enabling rapid outreach.

Agent-based Call Inbox

Streamline operations with a unified operation hub for agents, combining complete view of all assigned campaign calls, contact details, and related operations in one place.



- View real-time active/waiting calls
- Answer, hang up, or manage assigned calls
- Access detailed customer information
- Label call outcomes and add remarks
- Schedule an automatic callback

All-inclusive Call Center Features

Self-service

- Interactive Voice Response (IVR)
 - Multi-level
 - Multi-lingual
 - Time condition-based
 - Custom Greetings & Voice Prompts
- Visual Call Flow Designer*

Quality Assurance

- PCI-compliant Call Recording
- Call Monitor, Whisper, Barge-in
- Post Call Surveys*

Call Queue Treatment

- Automatic Call Distribution (ACD)*
- Skill-based Routing*
- Priority Queue & Acceleration
- Automatic Queue Callback*
- Queue Ring Strategies
 - Liner (Fixed Order)
 - Ring All (Simultaneous)
 - Rrmemory (Rotary)
 - Fewest Answered
 - Least Recent
 - Random
- Music on Hold
- Custom Voice Prompts
- Queue Position Announcement
- Estimated Wait Time Announcement

Agent Experience

- Web-based UX
- Dynamic & Statistic Agents
- Queue Panel*
- Missed Call Disposition*
- Screenpop
- Call Note*
- Contact Record Display*
- Linkus UC Clients
 - Browser-based
 - Windows, MacOS
 - iOS & Android
- Computer Telephony Integration
- Voicemail Announcement*

Outbound Call Capabilities

- Auto Dialer
 - Progressive Dialer
 - Power Dialer
 - Agentless Dialer
- Outbound Campaign Call Inbox
 - Assigned Outbound Call List
 - Customer Details
 - Call Disposition
 - Scheduled Callback
- Outbound Campaign Wallboard
 - Performance Metric
 - Data Dialing Logs
 - Dial Result Summary
- Campaign Management
 - Campaign General Settings
 - Outbound Queue Management
 - Local Presence DOD

All-inclusive Call Center Features

Team Collaboration

- Agent Presence Status
- Call Transfer (Cold/Warm)
- Three-way Calling
- 1:1 and Team Chat*
- Group Chat in Message Queue
- File Sharing*

Dashboard & Reporting

- Wallboard & Real-time Analytics*
- SLA Monitoring & Notifications*
- Real-time and historical reports*
 - IVR Reports
 - Agent Performance Report
 - Agent Call Summary Reports
 - Agent Activity Reports
 - Queue Performance Report
 - Queue Callback Reports
 - Queue Activities Reports
 - Satisfaction Survey Reports
 - Unreturned Missed Call Report

Omnichannel Messaging

- Live Chat*
- SMS Integration*
- Facebook & WhatsApp Integration*
- Bulk Messaging (SMS & WhatsApp) *

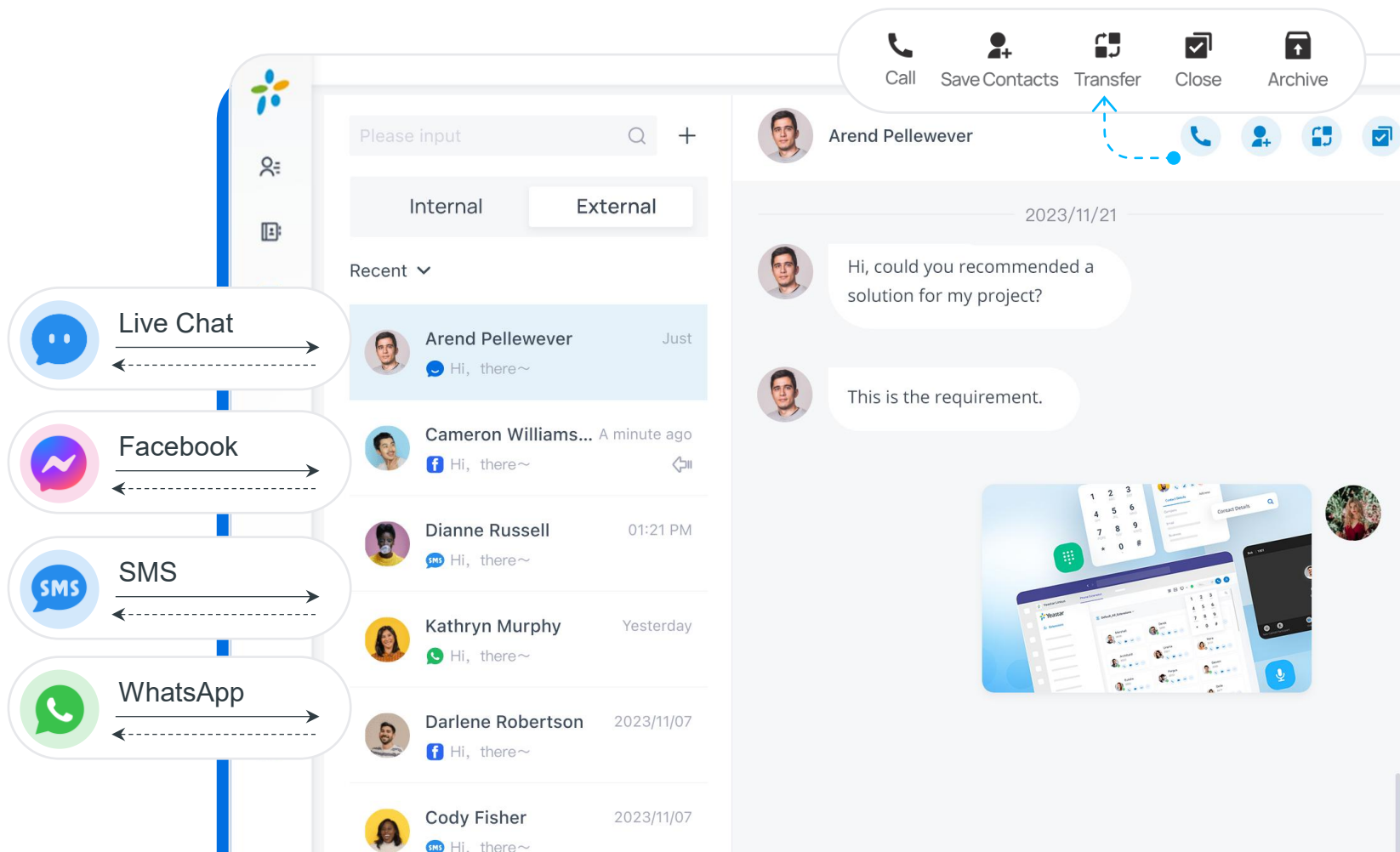
Integrations

- CRM Integration*
- Helpdesk Integration*
- Database Integration*
- Open APIs
- Linkus SDKs*

Omnichannel Messaging

Process all inbound inquiries in one place and drive outbound growth

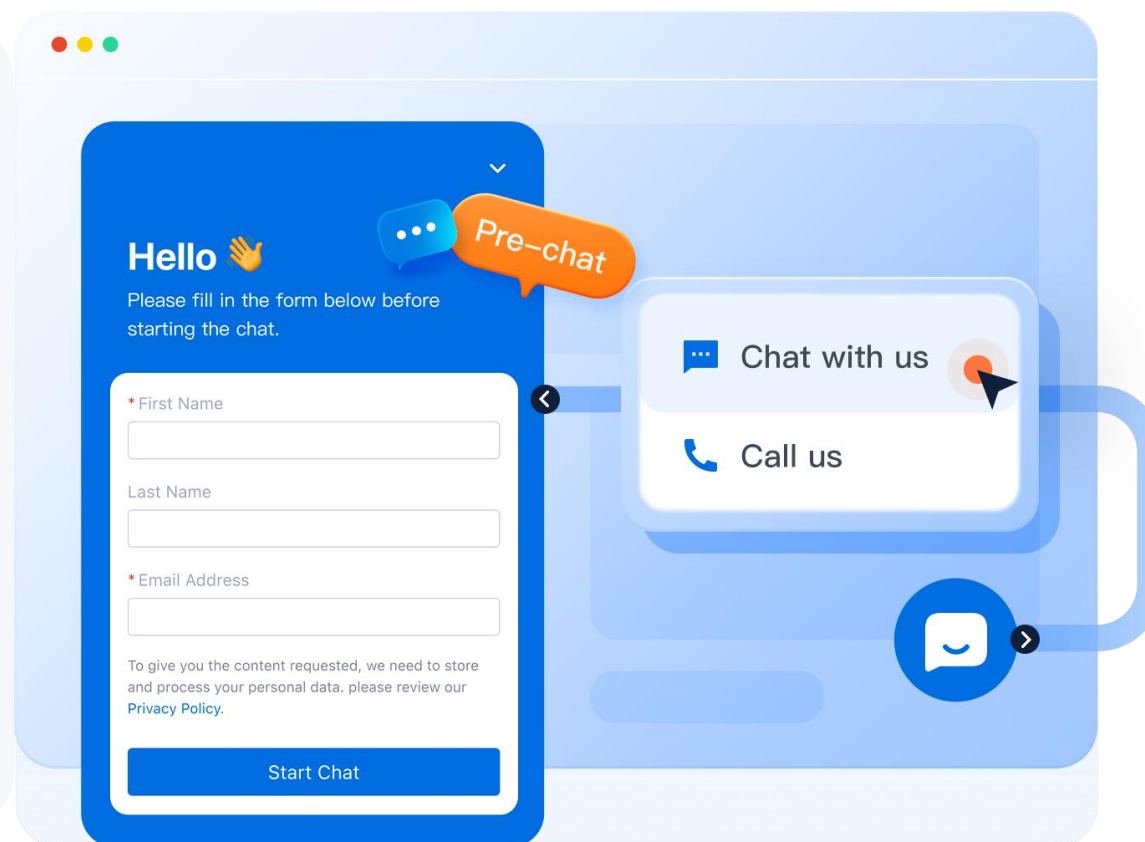
- Handle all messaging channels in one inbox
- Collaborate as a group in message queue
- Match contacts & track the history of every chats
- Engage conversations with rich media support
- Power outreach with robust SMS & WhatsApp bulk messaging



Live Chat

Provide efficient and real-time support to your website visitors. Answer questions, nurture leads, and solve problems instantly.

- Click to chat and call (audio & video)
- Follow your visitors' browser language
- Embeddable on any website or CMS platforms
- Optional pre-chat form to capture leads
- Custom styling and messages to fit your brand
- Easy to configure with real-time preview



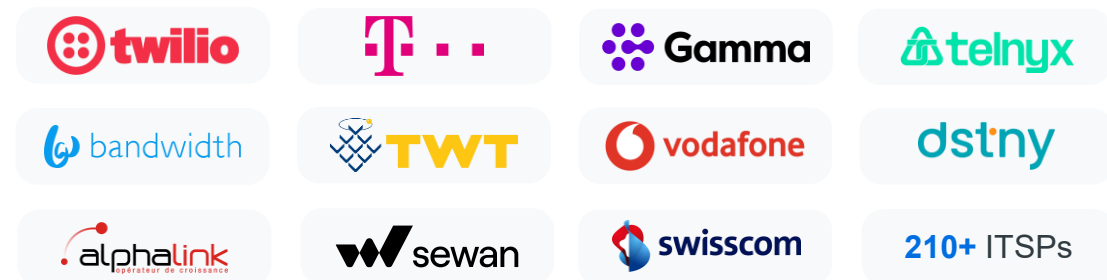
VoIP Ecosystem & Integration

Take advantage of our ready-made integrations and an open ecosystem that works for every business needs.

IP Phone Auto Provisioning



SIP Trunk Interoperability



Headset Integration



CRM / Helpdesk / Database Integration



Collaboration & User Management



Hotel PMS Integration & Middleware



File Remote Archiving



IP Phone Auto Provisioning

Perfect interoperability with 500+ IP phones. Support auto provisioning to bulk configure IP phones.

Options

* Template

YSDP_YealinkT3

* Provisioning Method

RPS FQDN (Remote)

PnP (In the Office)

DHCP (In the Office)

RPS (Remote)

RPS FQDN (Remote)



In the office

- PnP
- DHCP



Remote

- RPS
- RPS FQDN



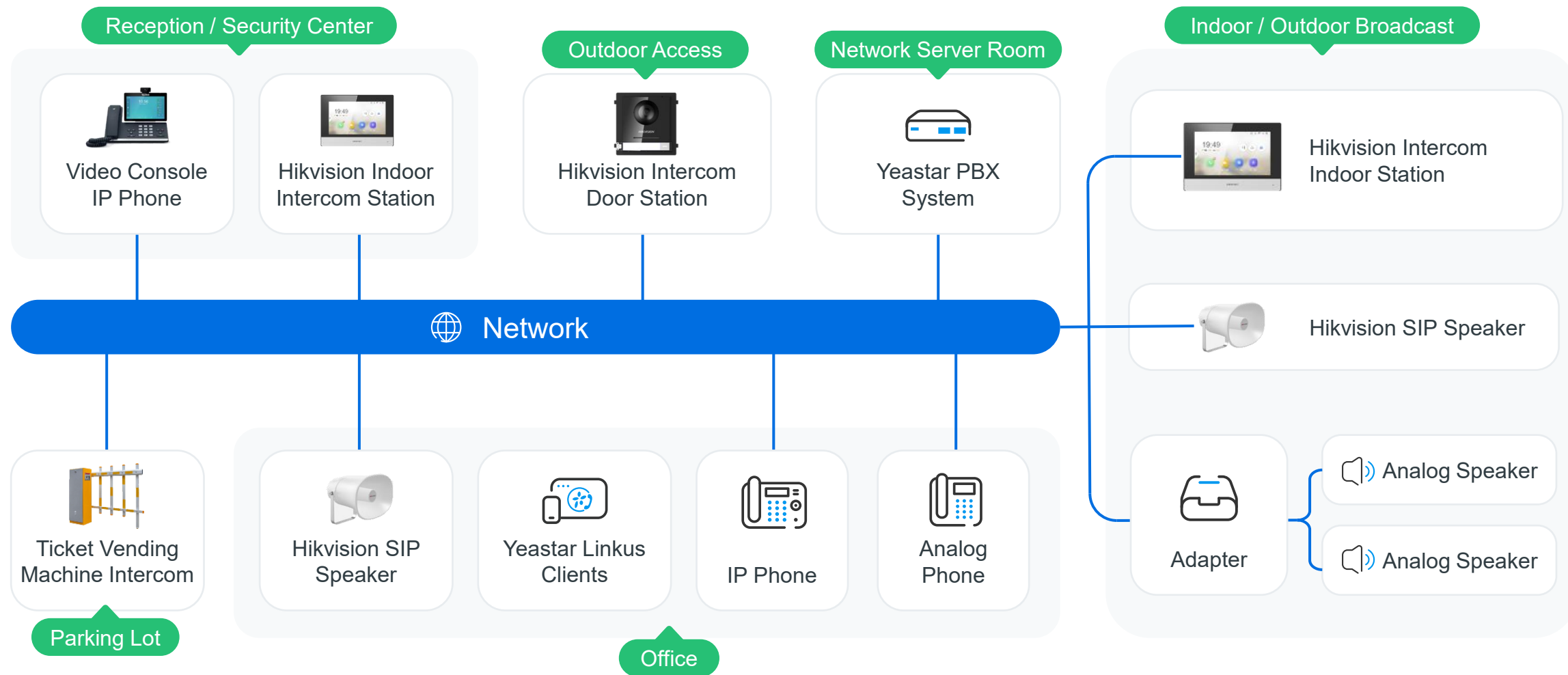
Headset Integration

Answer, reject, mute, and control calls with your headset

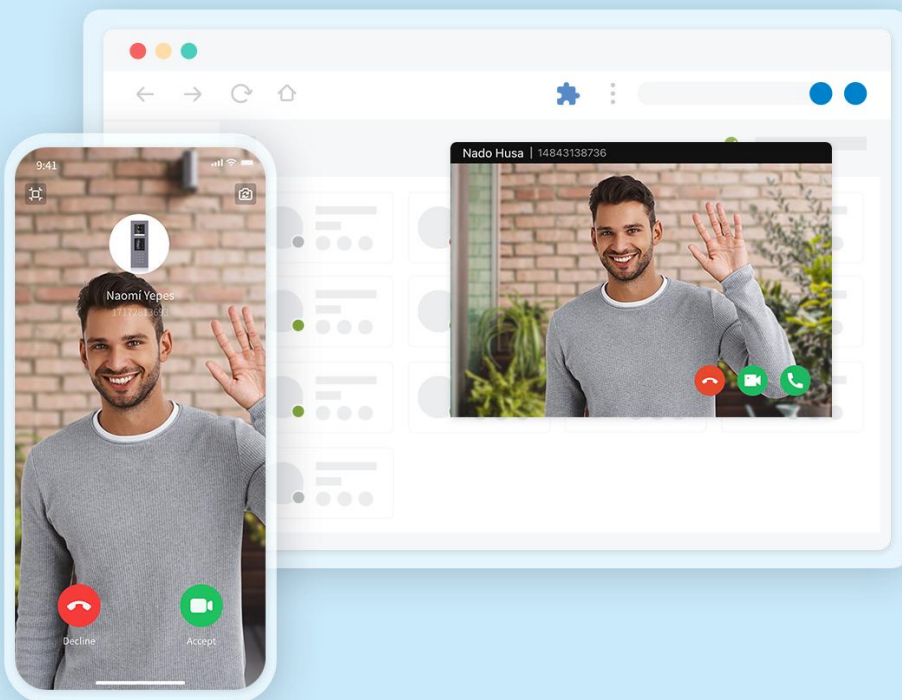
- Support Linkus Web Client
- Support Yeastar Linkus for Google
- Plug and play to connect your headset
- Recommended Vendor: Jabra, Yealink, EPOS, Poly
- Compatible with any WebHID compliant headset



Intercom Telephony Integrations



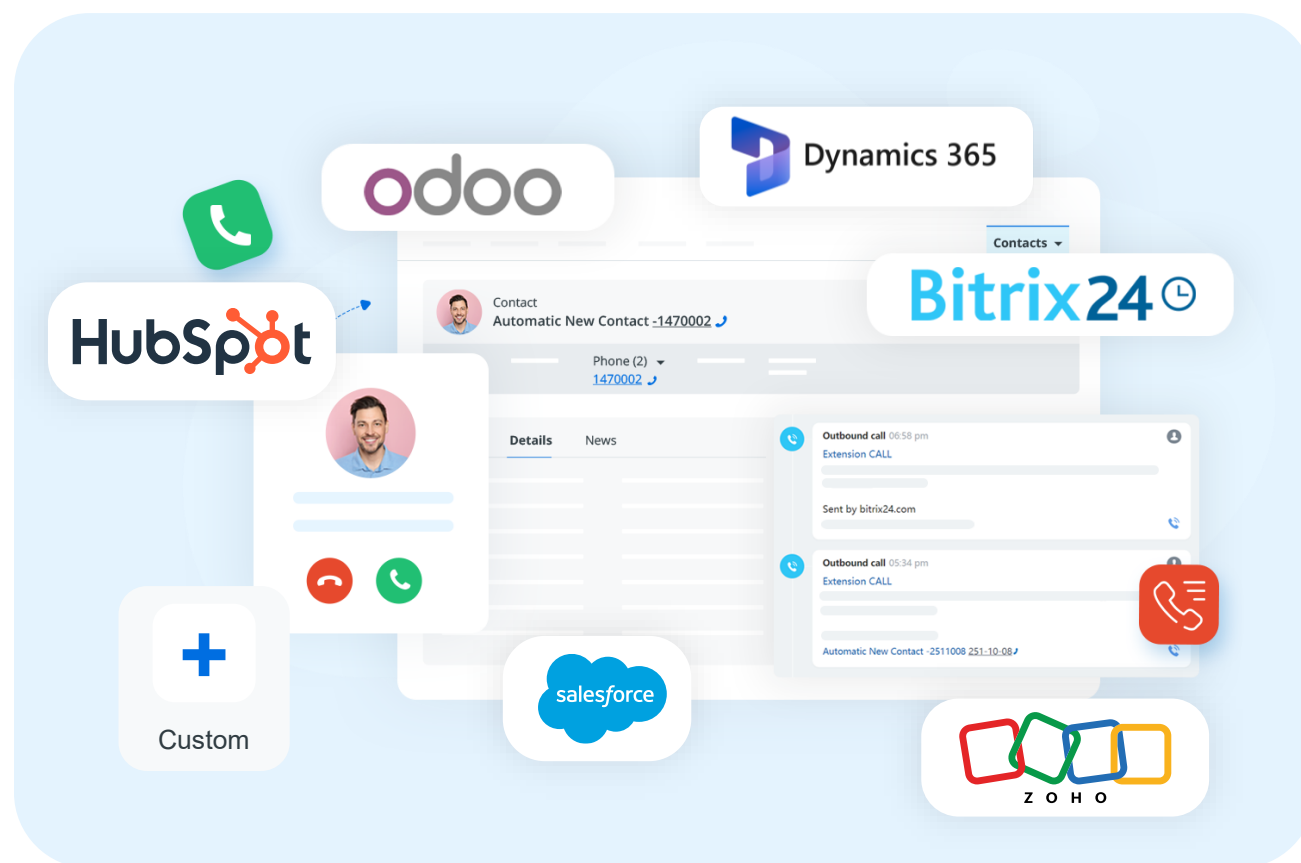
Door Phone Video Preview & Auto Preview



- Know who's visiting before answering the call
- Enhance security and provide more convenience
- Support preview from: Linkus Web Client, Linkus Desktop Client, and Google Chrome Extension.
- Supported door phone brand: Fanvil

CRM Integration

Yeastar PBX seamlessly integrates with leading CRM platforms to enhance business efficiency. We offer out-of-the-box compatibility with ready-made CRMs, as well as custom integration for your local CRMs.



Click to call



Call Popup



Contact Synchronization



Call Journaling

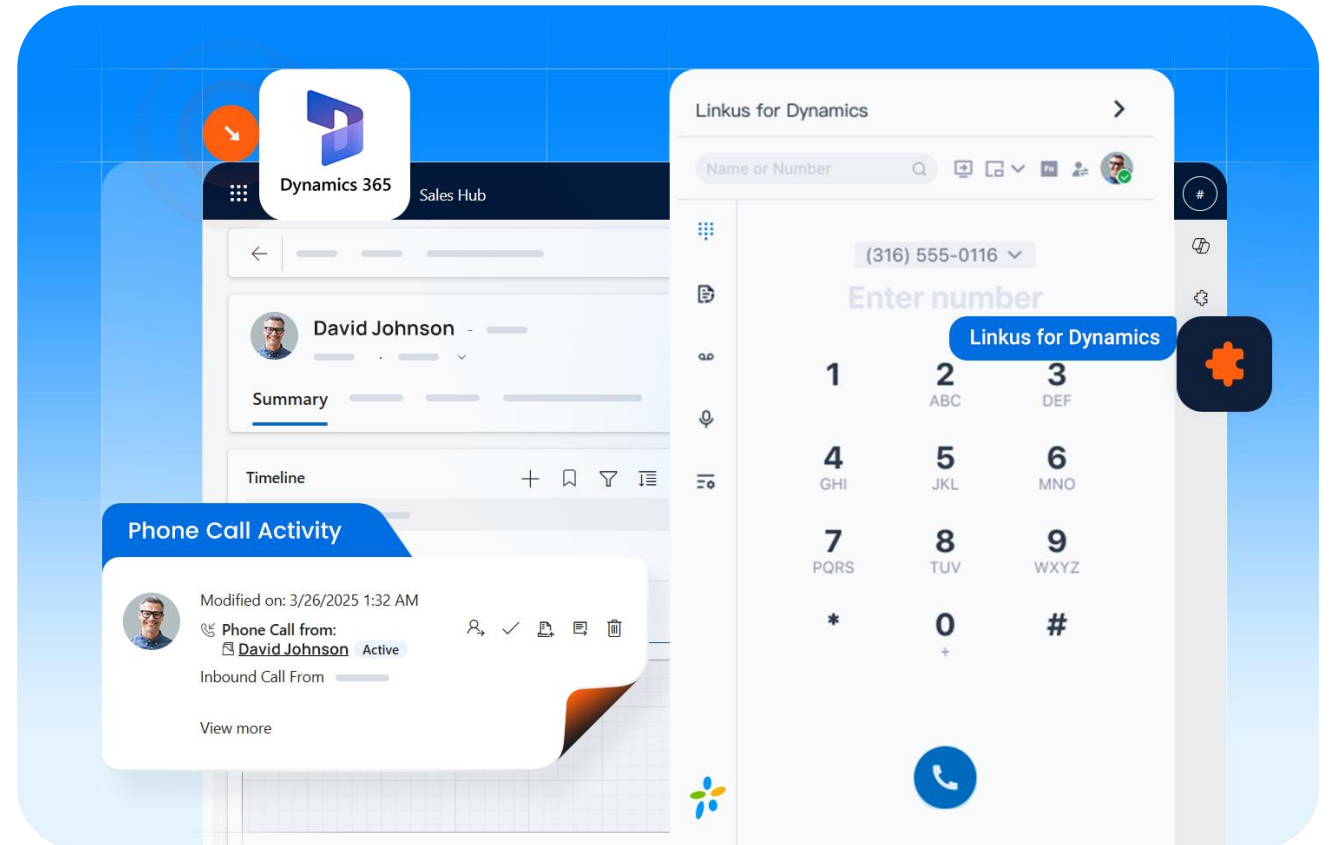


Create New Contact for Unknown Caller

Integrate PBX with Microsoft Dynamics 365

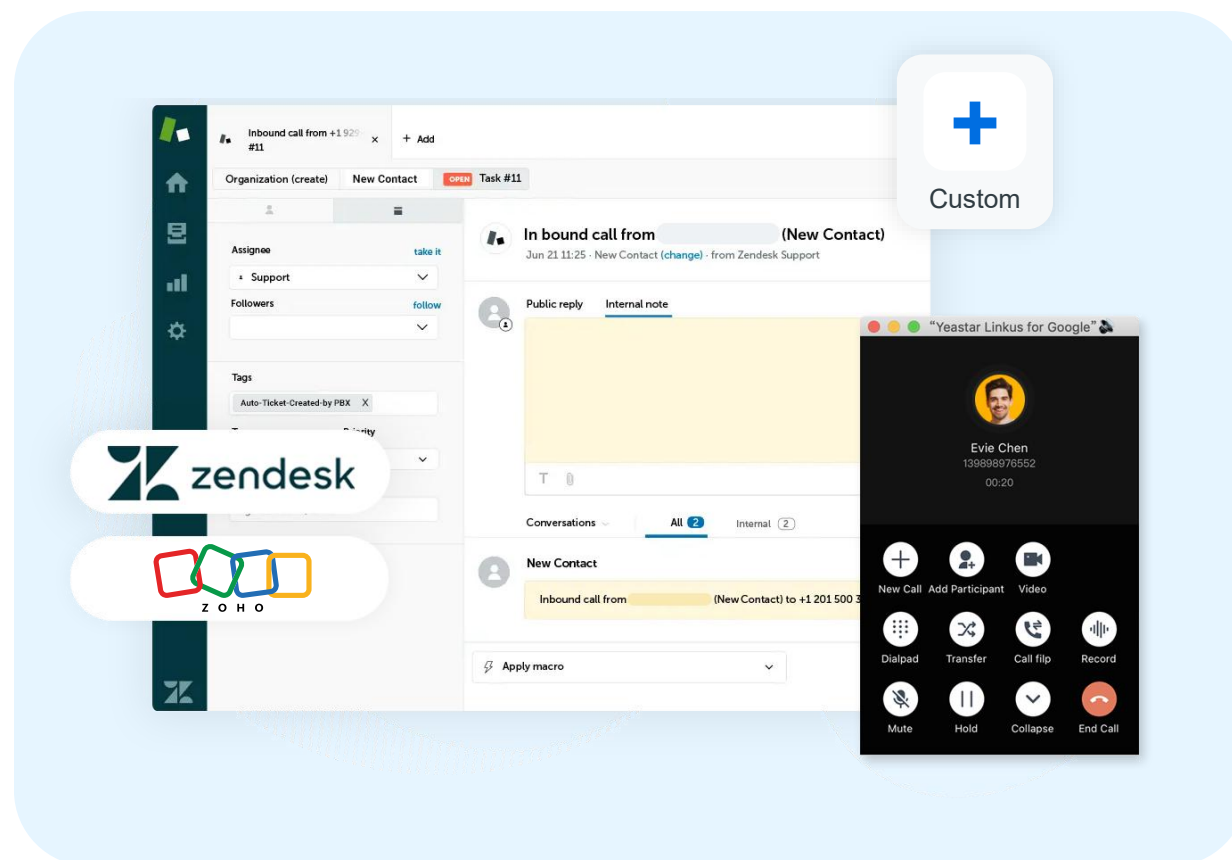
The Linkus plugin integrates advanced telephony functionality natively into Microsoft Dynamics 365

- Linkus for Dynamics 365 Plugin
- Caller ID to Contact Name
- Real-time Contact Sync
- Contextual Call Popups
- One-click Contact Creation
- Native Click-to-Call
- Call Activity Logging
- Call Recording Access



Helpdesk Integration

Close support tickets faster with call automation for your helpdesk system.



- Integration Template to Link Other Helpdesk
- Sync Helpdesk Contacts
- Create New Contacts
- Create New Ticket
- Call Journaling
- Click to call
- Call Pop-up

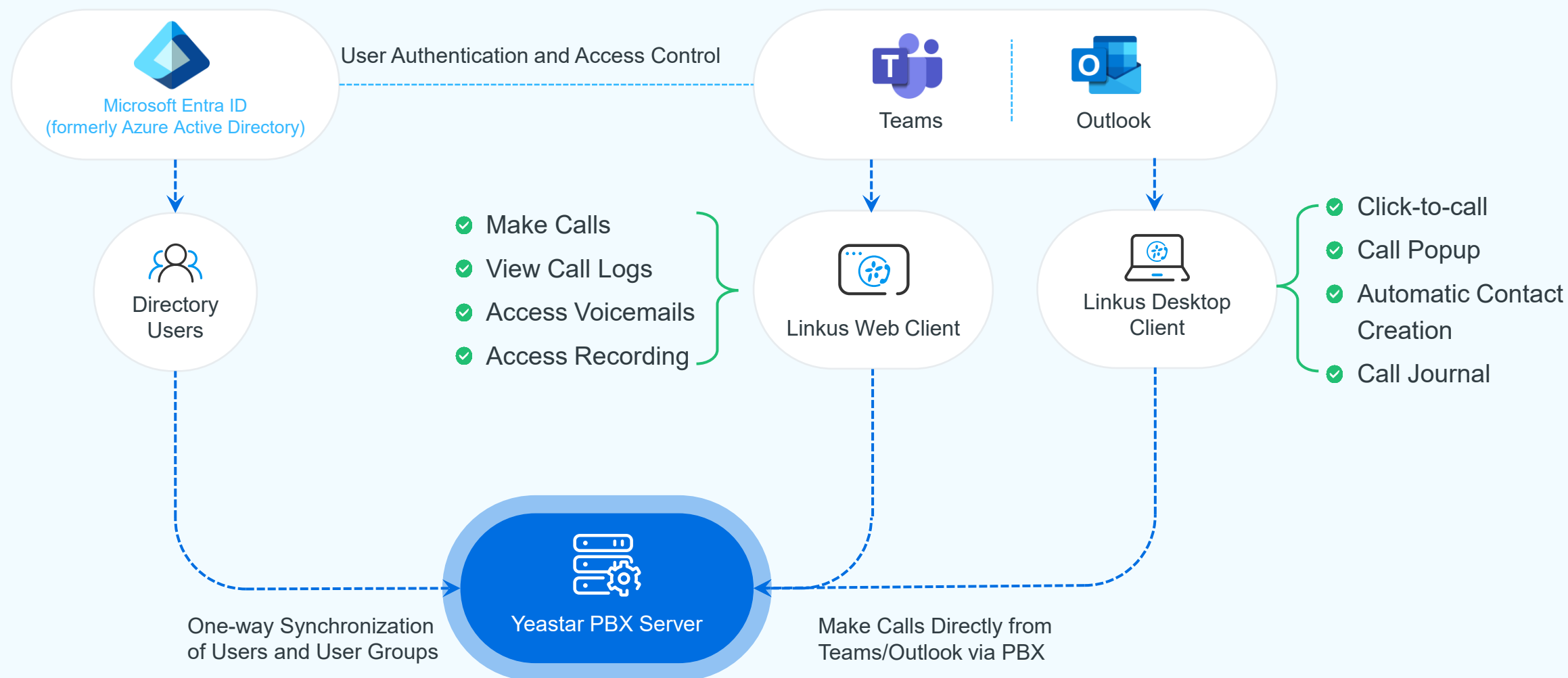
Microsoft SQL Integration

Sync user details from SQL database for easier contact management

- Real-time caller lookup in SQL database
- Sync contacts from MS SQL to PBX phonebook
- Route calls based on contact-phonebook match.



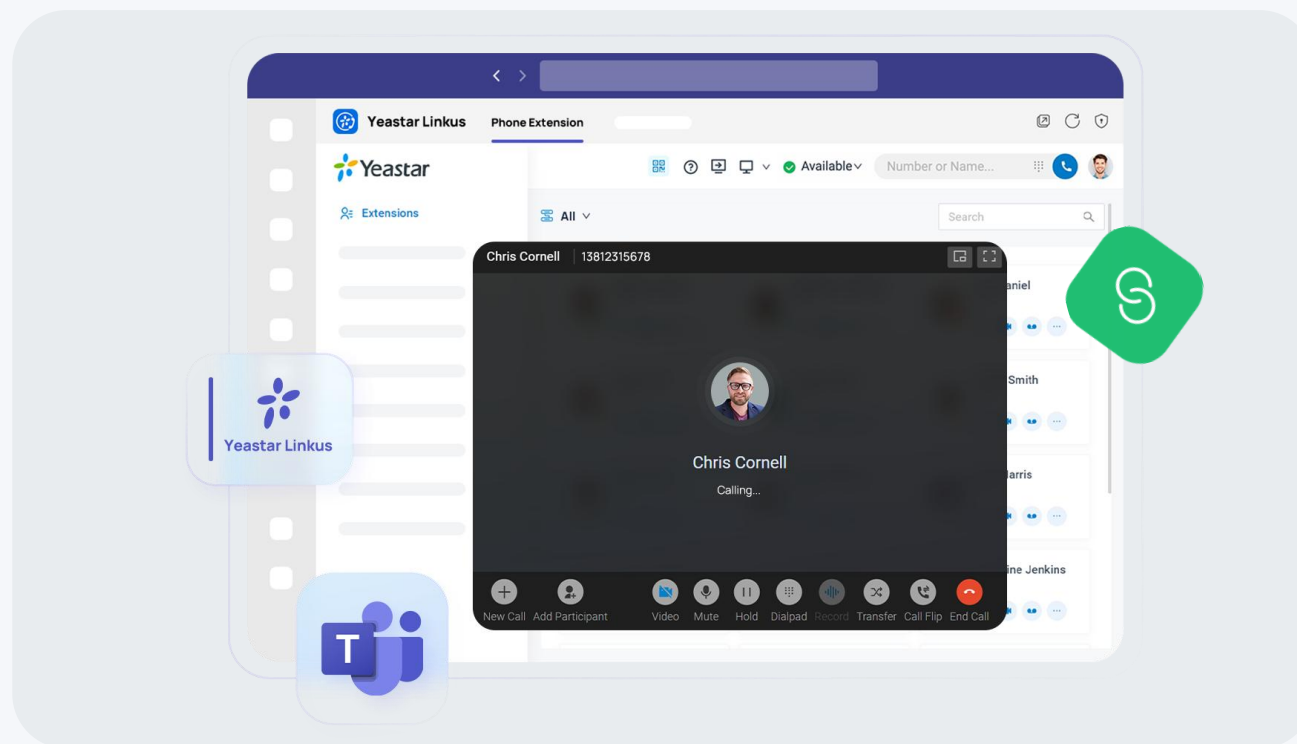
Microsoft 365 Integrations



Microsoft Teams Integration

Free embedded App with no extra charges

- Seamless calling experience from Linkus Web / Desktop Client
- Keep your original Teams using habits
- A fully-featured PBX within your Teams app
- Hassle-free installation and maintenance
- Start from Microsoft 365 Business Basic
- Don't need a Teams calling license

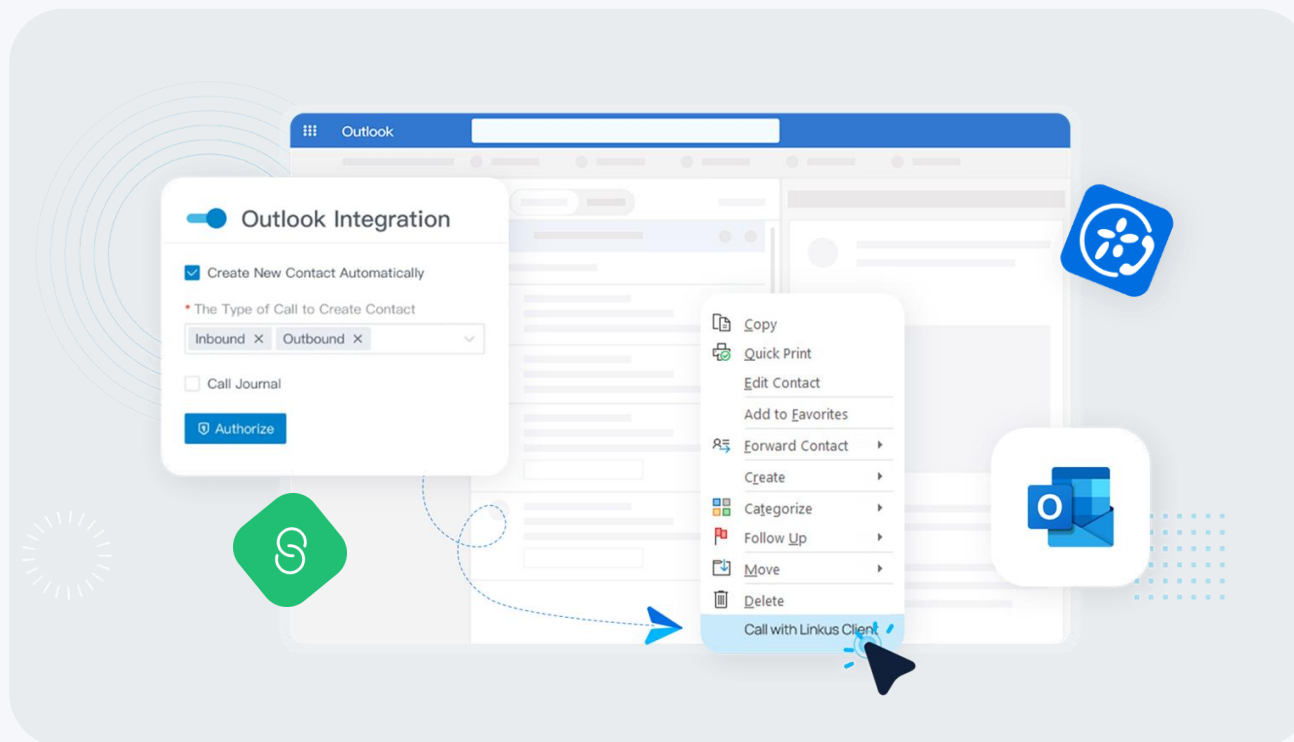


Outlook Integration Add-in

- Click to call from Outlook contact list or mailbox
- Outlook contacts incoming calls automatically popup
- Call Journaling saved to Outlook contacts' notes
- Create New Contact for Unknown Caller

Outlook Integration Notes:

- *Outlook PC Edition: Outlook 2016 and above*
- *Windows Edition: Win10/Win11*

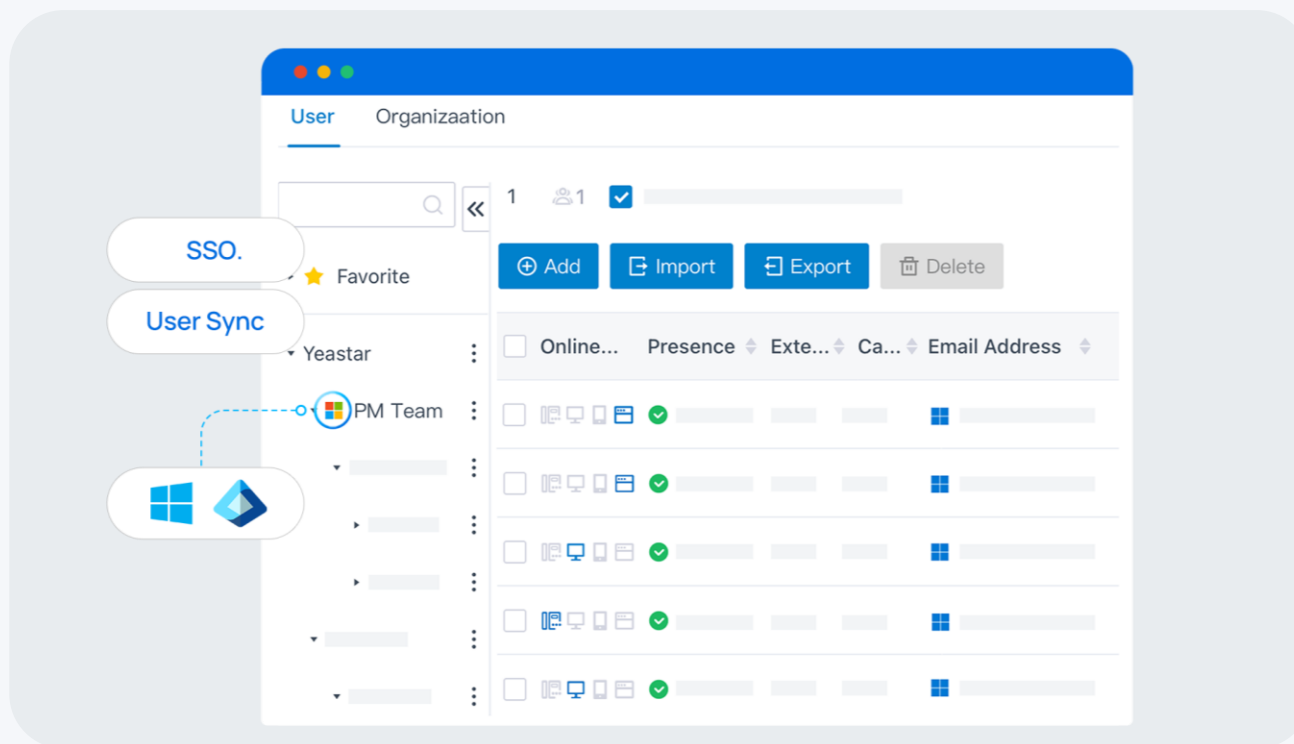


Integrate PBX with Microsoft Directory Service

Microsoft Entra ID (formerly Azure Active Directory) & Windows Active Directory (AD)

Sync users, contacts, and Teams status across the platforms and allows users to log into their Linkus UC Clients by Microsoft account.

- User Synchronization
- Single Sign-on (SSO)
- Group Synchronization
- Personal & Shared Mailbox Contacts Synchronization
- Synchronize Teams Status to Extension Presence



File Remote Archiving

Off-load your call recordings and system backup files to [Amazon S3, Google Storage, SharePoint or an FTP/SFTP/S3-compatible server](#)

- Free up PBX local storage space
- Efficiently manage large volumes of recordings & system backups files
- Enable long-term file storage, avoiding the pitfall of auto-cleanup when your PBX storage limit is reached
- Enable external backups of system files
- Off-load files to cheaper remote storage, making your PBX setup more cost-effective



API Interfaces on P-Series Phone System

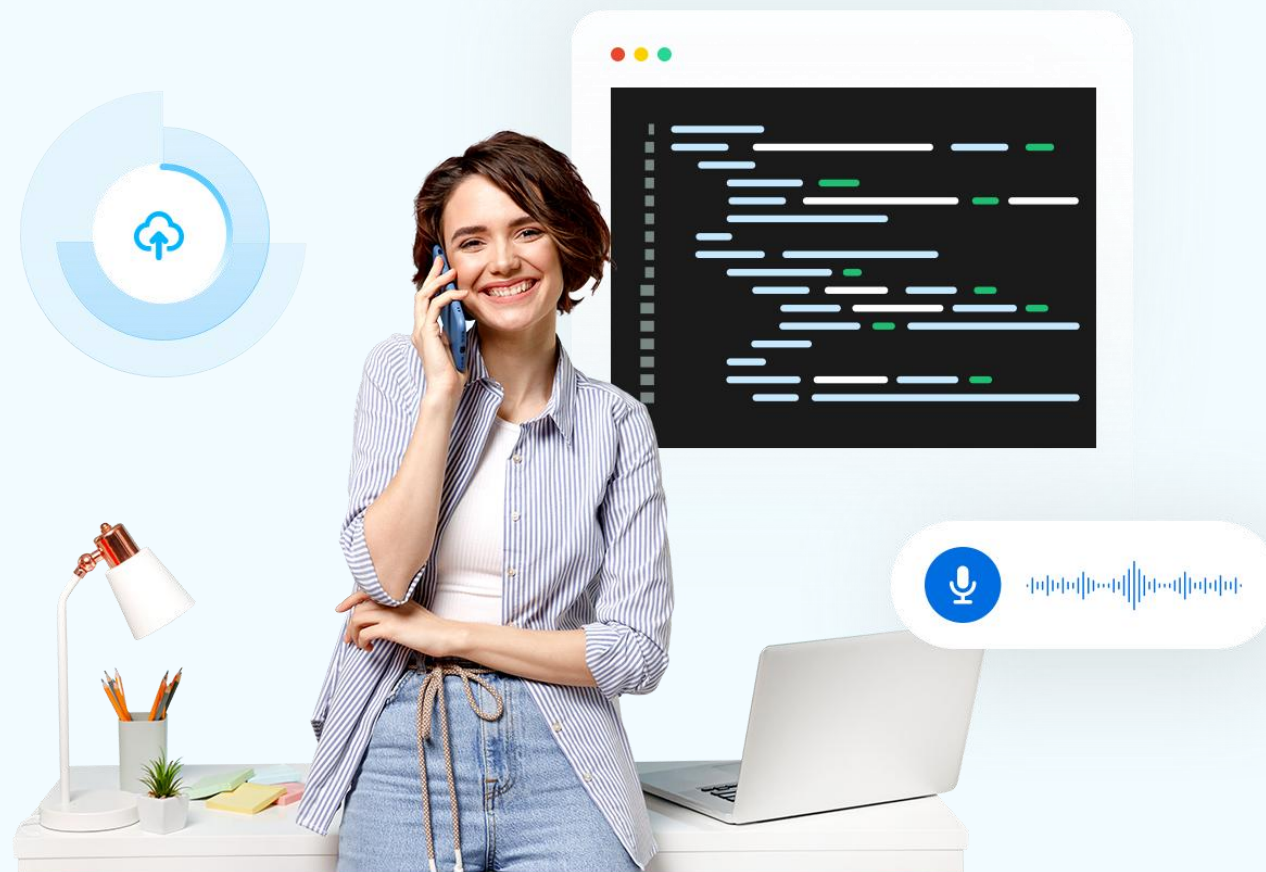
Supported Interfaces:

- PBX Configuration
- Call Control
- UACSTA Call Control
- Event Notification



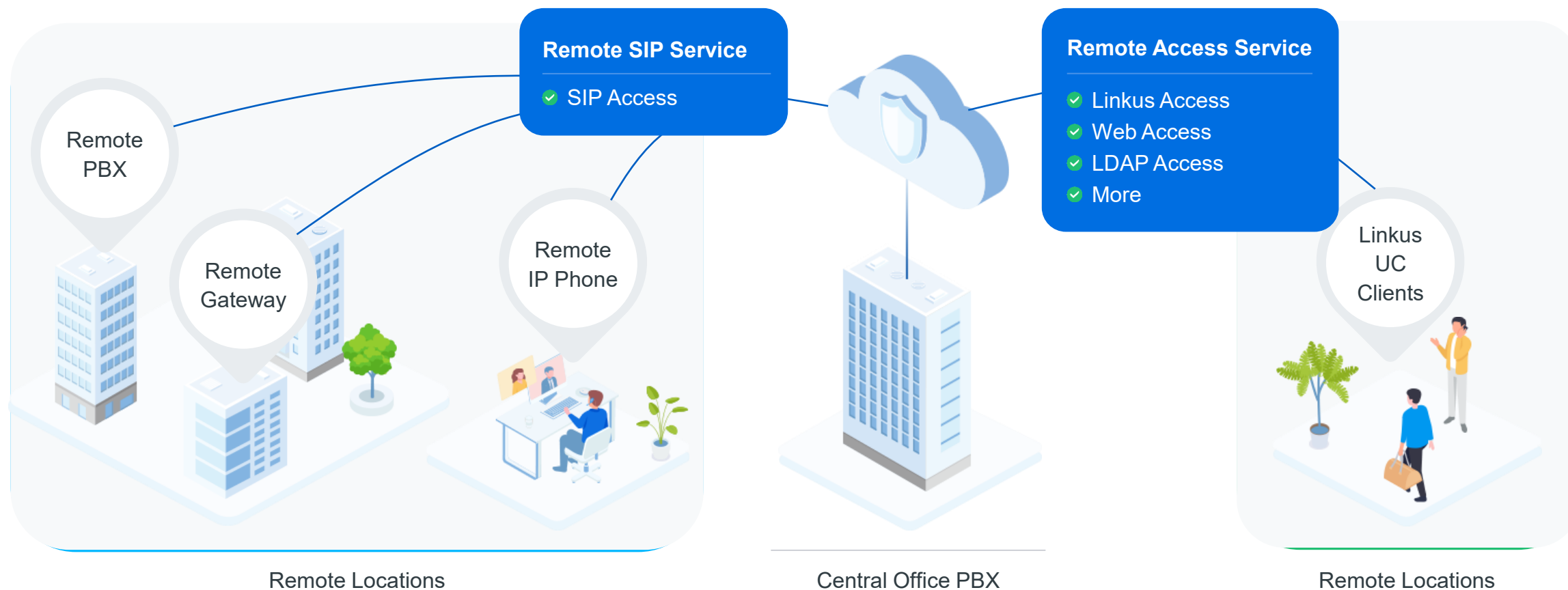
P-Series Linkus SDK

- Integrate voice calling to any application easily
 - Web/Browser SDK
 - Mobile/Pad SDKs: Android, iOS
 - Desktop SDKs: Windows, MacOS
- Feature-rich voice experience within your app
 - HD Calling, Call Control, Call Recording, Call History, Notifications, and more features.
- Rich, programmable code samples and UI
- Secure authentication with tokens
- Faster and standardized development



Remote Access Solution

Connect your remote workers, offices, and SIP devices to your central office PBX at ease, in a highly secure manner.



Multi-layer Security

Endpoint Security

Extension Registration

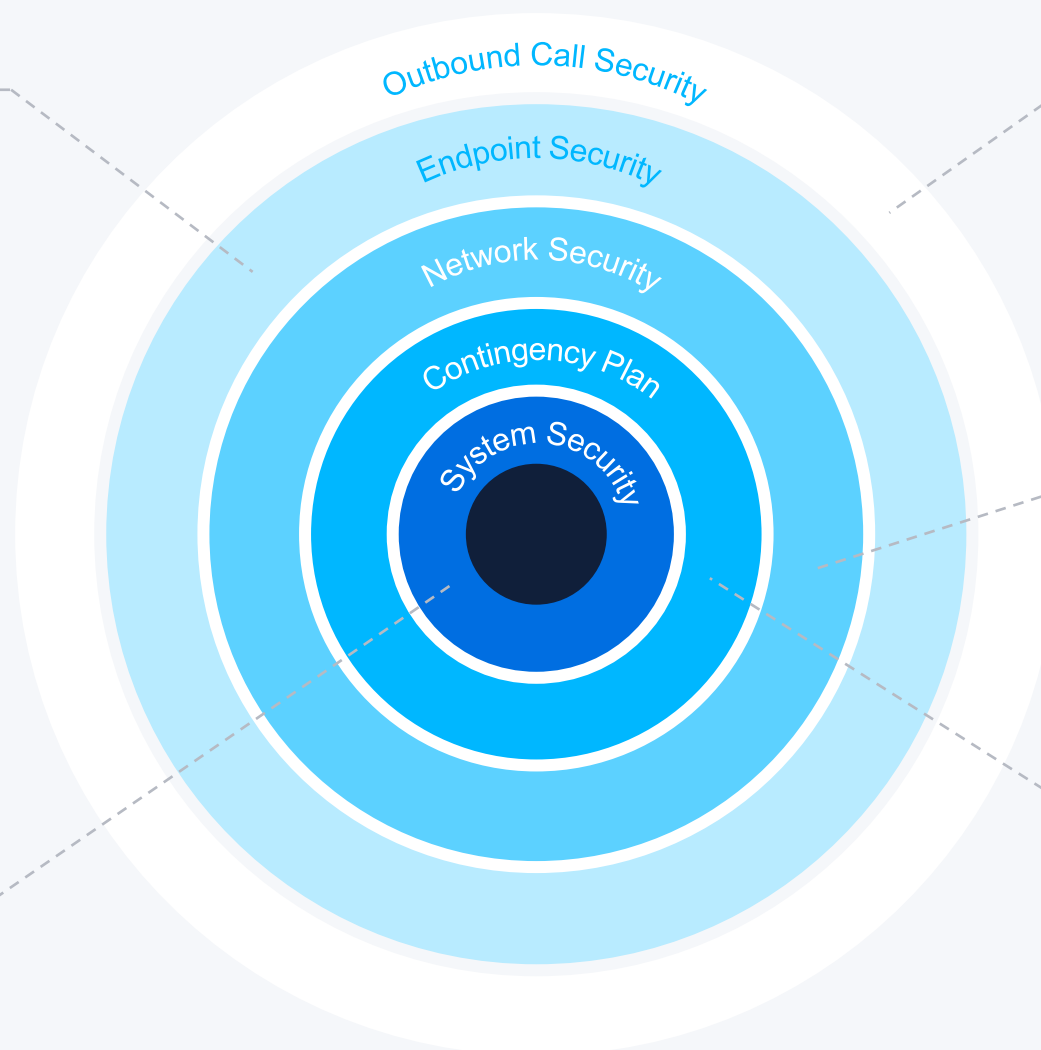
- Account Lockout
- Registration Credentials
- Concurrent Registration
- User Agent
- IP Address
- Remote Registration

Extension Login

- Account Lockout
- Single Sign-on
- Two-factor Authentication
- QR Code / Link Login
- Password
- User Role

System Security

- Upgrade Firmware
- Disable SSH



Outbound Call Security

- Outbound Route
- PIN Code
- Time Condition
- Country / Region
- Phone Number
- Call Frequency
- Concurrent Calls
- Call Duration

Network Security

- Avoid Port Forwarding
- Global Anti-hacking IP Blocklist
- Country / Region
- Static Defense
- Auto Defense

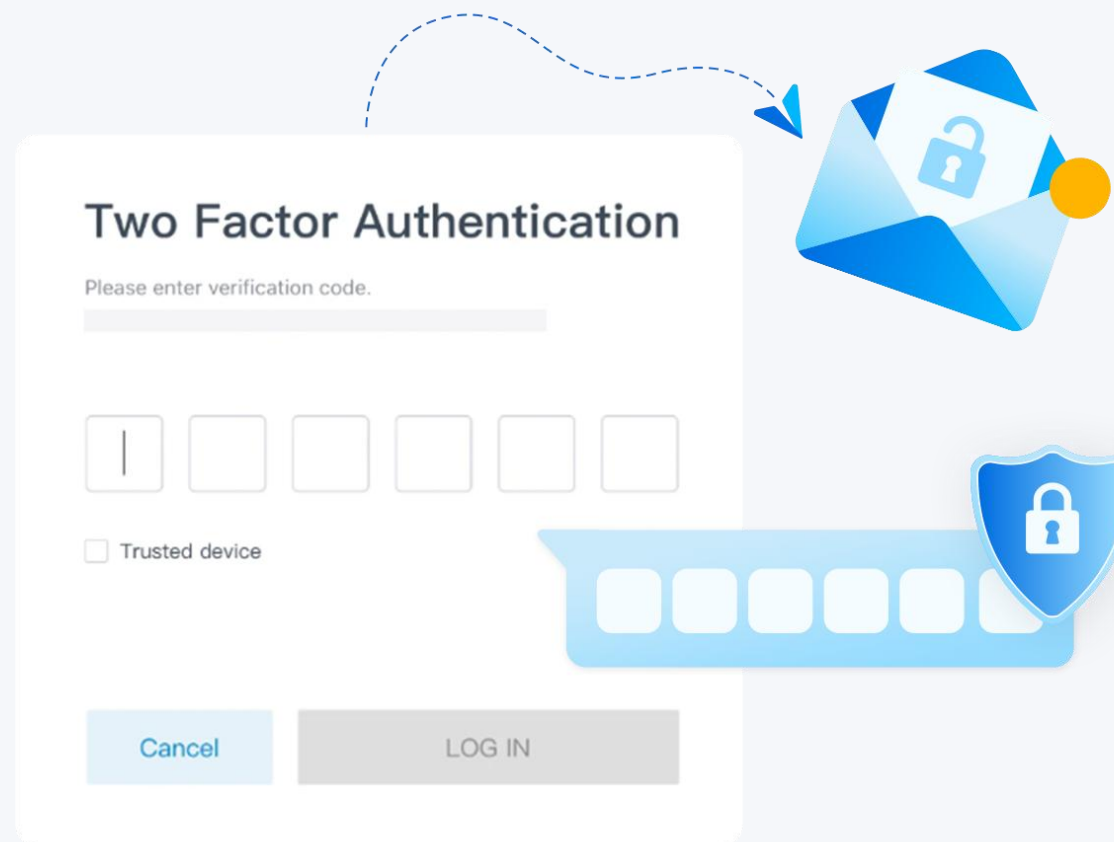
Contingency Plan

- Event Notification and Logging
- Backup

Two-factor Authentication

Add an extra layer of support of security

- Authentication options include Authenticator App on Smartphone and Email Authentications
- Save trusted devices that can skip the 2FA
- Works on P-Series Management Portal login, Linkus login, and YCM login.



Two Factor Authentication

Please enter verification code.

☐ Trusted device

Global Anti-hacking IP Blocklist Program



Hacker IP Addresses

Yeastar creates a central database of IP addresses that have been block-listed by Yeastar PBXs. Each PBX enrolled in the program is part of an international network PBX servers, collectively working to safeguard crucial systems against hacking attempts.

Hot Standby

Supported on Appliance and Software Edition



Enhanced Reliability



Data Synchronized



Down Notification



Quick Recovery



Easy Configuration



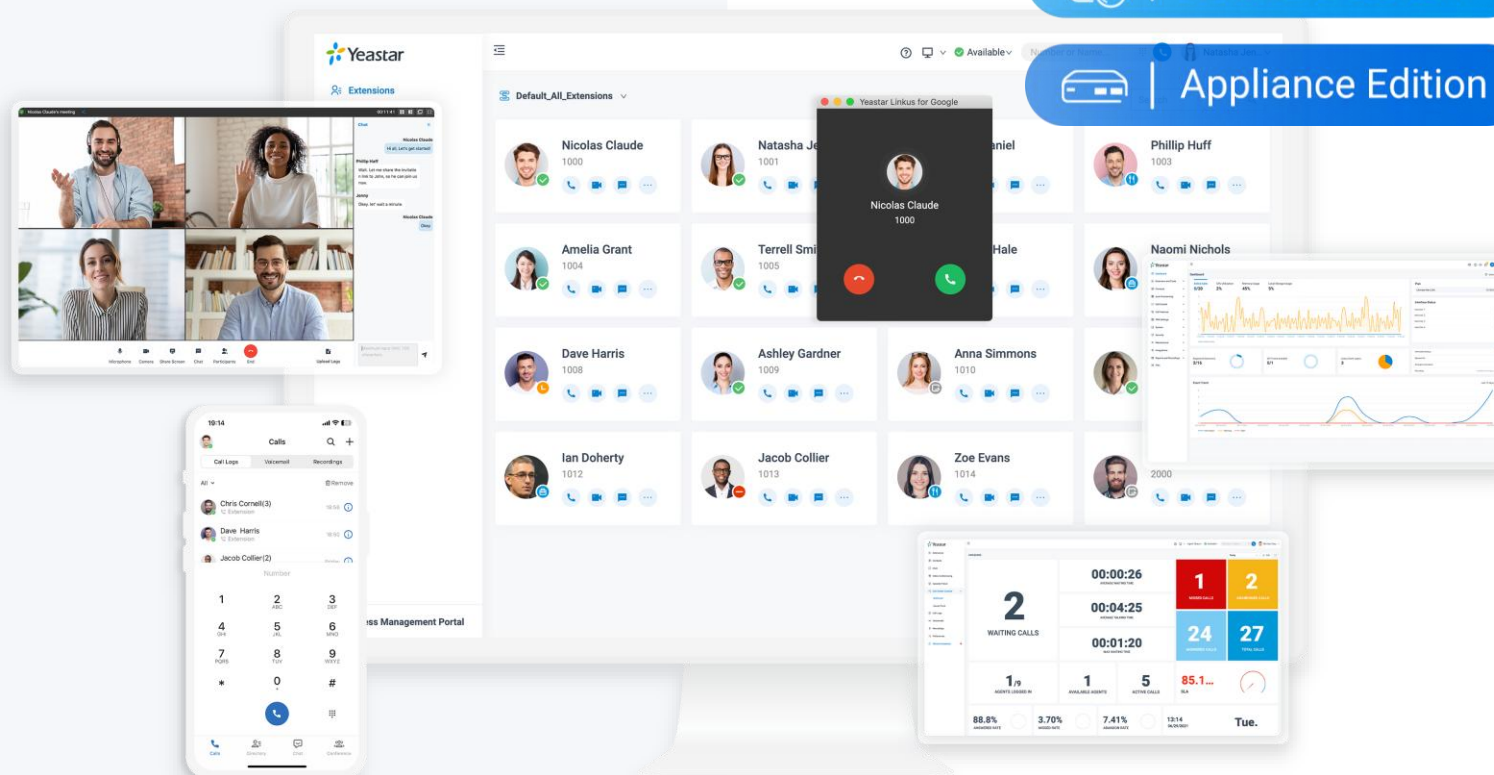
Optimized Detection



Software Edition



Appliance Edition



Disaster Recovery*

Enable geo-redundancy for business continuity in case of regional service interruption



- Real-time PBX mirroring and data replication. No data losses
- Automatic failure detection
- Automatically switching to standby server, within seconds
- Inbuilt secure SD-WAN service and optional VPN remote networking
- Instant event notification by call and email
- Super simple setup

* Disaster Recovery: Supported by the Software Edition and requires an additional PBX redundancy server to function.

Flexible Plans

Advanced Business & UC	Standard	Enterprise	Ultimate
Team Chat	●	●	●
Remote Access Service	●	●	●
Remote SIP Service	●	●	●
Phonebook	●	●	●
Call Note & Call Accounting	●	●	●
Custom Call Report	●	●	●
Call Timeline	●	●	●
Voicemail Announcement	●	●	●
Virtual Fax (eFax)	●	●	●
Call Flow Designer	●	●	●
Video Calls & Video Conferencing	●	●	●
Disaster Recovery*	●	●	Optional
Advanced Call Center			
Skill-based Routing & Queue Callback	●	●	●
Queue Panel	●	●	●
Wallboard & SLA Monitoring	●	●	●
Reporting & Post Call Survey	●	●	●
Outbound Call Center* (Auto Dialer, DNC List, Agent Inbox, Campaign Wallboard& Management, etc.)	●	Optional	Optional
Omnichannel Messaging			
Message API	●	●	●
Live Chat	●	●	●
SMS Integration	●	●	●
Facebook & WhatsApp Integration	●	●	●

AI Related Features	Standard	Enterprise	Ultimate
AI Receptionist*	●	●	●
Voicemail Transcription	●	●	●
Call Transcription & Summary*	●	●	●
Text-to-Speech for Voice Prompts	●	●	●
WebSocket for Audio Streams Transmission*	●	●	●
Integrations			
Data Connector Sync data to databases for BI analysis. Supported Databases: PostgreSQL, MySQL, Microsoft SQL Supported BI: Grafana, Power BI, and Others	●	●	●
CRM & Helpdesk Integration Dynamics 365, Zoho, Salesforce, HubSpot, Bitrix 24, Odoo, Zendesk, CRM Integration Template	●	●	●
Microsoft 365 Integration Teams, Outlook, Azure AD(Entra ID)	●	●	●
Single Sign-On Integration Google, Red Hat, Microsoft	●	●	●
Database Contacts Sync Microsoft SQL, LDAP	●	●	●
File Remote Archiving Google Storage, Amazon S3, FTP, SFTP, SharePoint, S3-compatible Storages	●	●	●
Active Directory Integration	●	●	●
Linkus SDKs	●	●	●
Hotel Solutions			
Hotel Management Module*			
Hotel PMS Integration*	Optional	Optional	Optional

1. The Standard Plan is only available for P-series Appliance Edition.

2. The support of features marked with an asterisk (*) are subject to P-Series editions and models.

3. Hotel Management Module is available as add-on for Appliance Edition. For Software and Cloud Edition, it's available with Enterprise Plan or higher.

4. Outbound Call Center is available as add-on for Software Edition only.

Basic Features Included in All Plans

Telephony

Call Routing
Call Forwarding
Call Parking / Pickup
Call Transfer (Attended / Blind)
Call Waiting
Call Flip / Switch
Ring Group
Paging & Intercom
Caller ID
Dial by Name
Speed Dial
AutoCLIP
CID/DID-based Call Routing
Direct Inward / Outward Dialing
DNIS
DND (Do Not Disturb)
Custom Prompts
Distinctive Ringtone
Music on Hold
MOH Playlist & Streaming
Advanced CDR & Basic Reports

Business

Call Operator Panel
Desk Phone Control (CTI)
BLF Support
Busy Camp-on
Business Hours & Holidays
Boss-Secretary
Hot Desking
Emergency Calling
Feature Code
Function Key
LDAP Server
TAPI Driver

Basic Call Center

Call Recording
Listen/Whisper/Barge-in Monitoring
IVR
Queue
Queue Priority & Acceleration
Queue Announcement
Queue Call Logs & Missed Call Disposition

Administration

Web Admin Portal & Dashboard
Extension Group & Organization
User Role & Permission
IP Phone Auto Provisioning
Onsite Proxy*
SIP Forking
Event Logs & Notifications
Backup and Restore
Built-in SMTP Server
Network Drive*
SNMP Support
Spilt DNS
Hot Standby*

Security

SRTP & TLS Call Encryption
Auto & Static Defense
Global Anti-hacking IP Blocklist
Allowed Country IP's & Codes
Outbound Call Frequency Restriction
Password Policy Enforcement
Two-factor Authentication (2FA)

Unified Communications

Linkus UC Clients

- Web Client
- Mobile: iOS & Android
- Desktop: Windows & MacOS
- Google Chrome Extension

Presence & Custom Messages
Audio Conferencing
T.38 Fax
Voicemail
Fax/Voicemail to Email
Call Follow-Up via Email
Voicemail Transcription via Google Cloud STT
Group Voicemail
Personal & Company Contacts
Call Pop-up URL
Headset Integration
Open APIs*

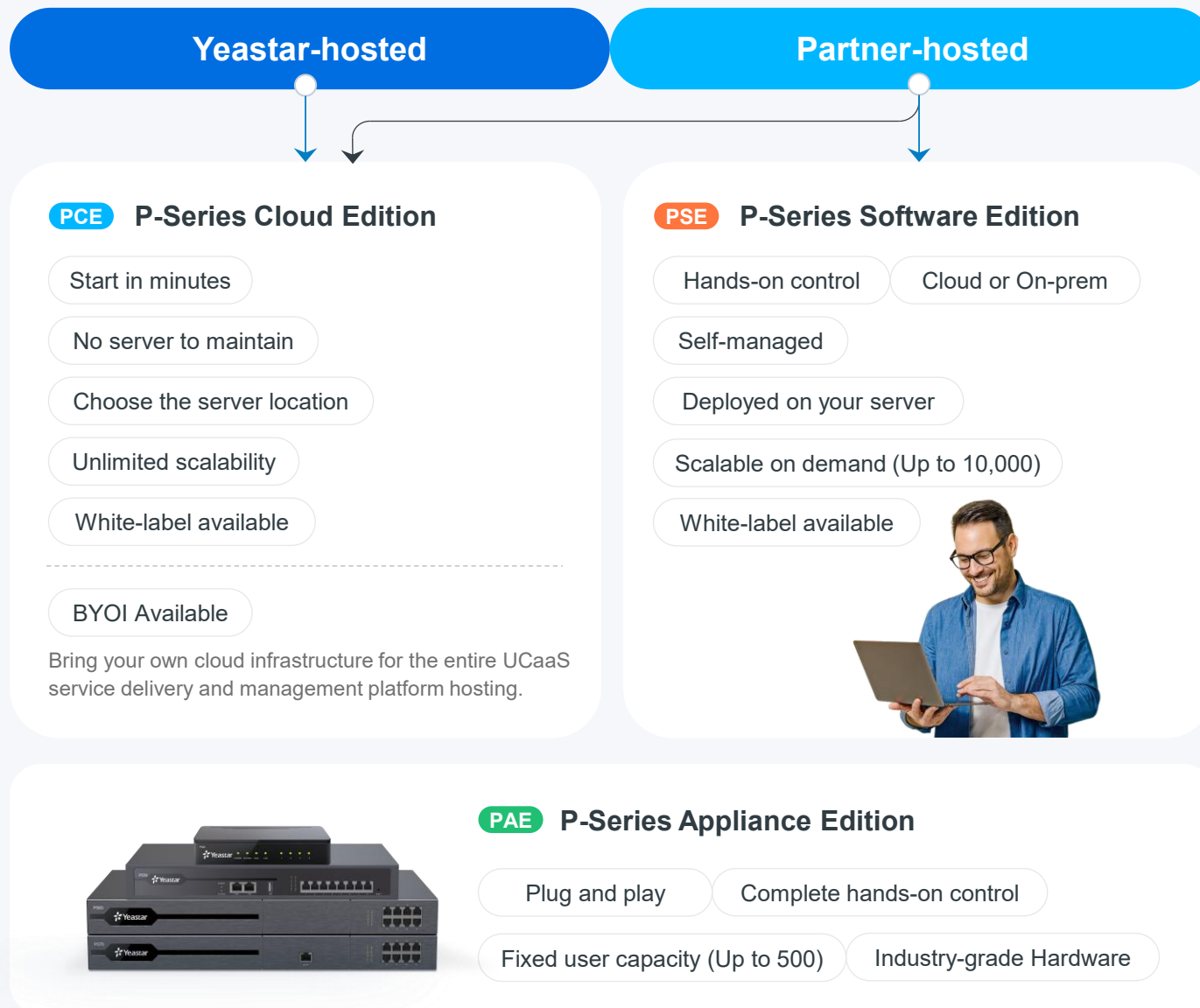
Multiple PBX Management

Yeastar Central Management
Remote Management & Monitoring
Trunk Sharing*

* These features are available on Standard Plan or above. API is not supported by P520.

Editions and Deployment Options

Yeastar P-Series Phone System is available in three editions: Appliance Edition, Software Edition, and Cloud Edition, supporting easy and flexible deployment in the cloud or on-premises.



P-Series Appliances Edition

	P520*	P550	P560	P570
				
Extension	20	50	100 / 200	300 / 400 / 500
Concurrent Calls	10	25	30 / 60	60 / 90 / 120
NFC Read/Write	No	Yes	Yes	Yes
FXS/FXO/BRI	Max. 4	Max. 8	Max. 8	Max. 16
E1/T1/J1	N/A	N/A	Max. 1	Max. 2
GSM / 3G / 4G	Max. 1	Max. 4	Max. 4	Max. 6
Expandable D30	N/A	0	1	2
USB (2.0)	N/A	1 (USB Portable SSD, Up to 2TB) (USB Flash Drive, Up to 256)		
Hard Disk (SSD)	N/A	N/A	1 SATA (Up to 2TB)	
WAN	1 (10/100 Mbps)	1 (10/100/1000 Mbps)		
LAN	1 (10/100 Mbps)	1 (10/100/1000 Mbps)		

* The availability of the P520 PBX model is subject to regional sales policy.

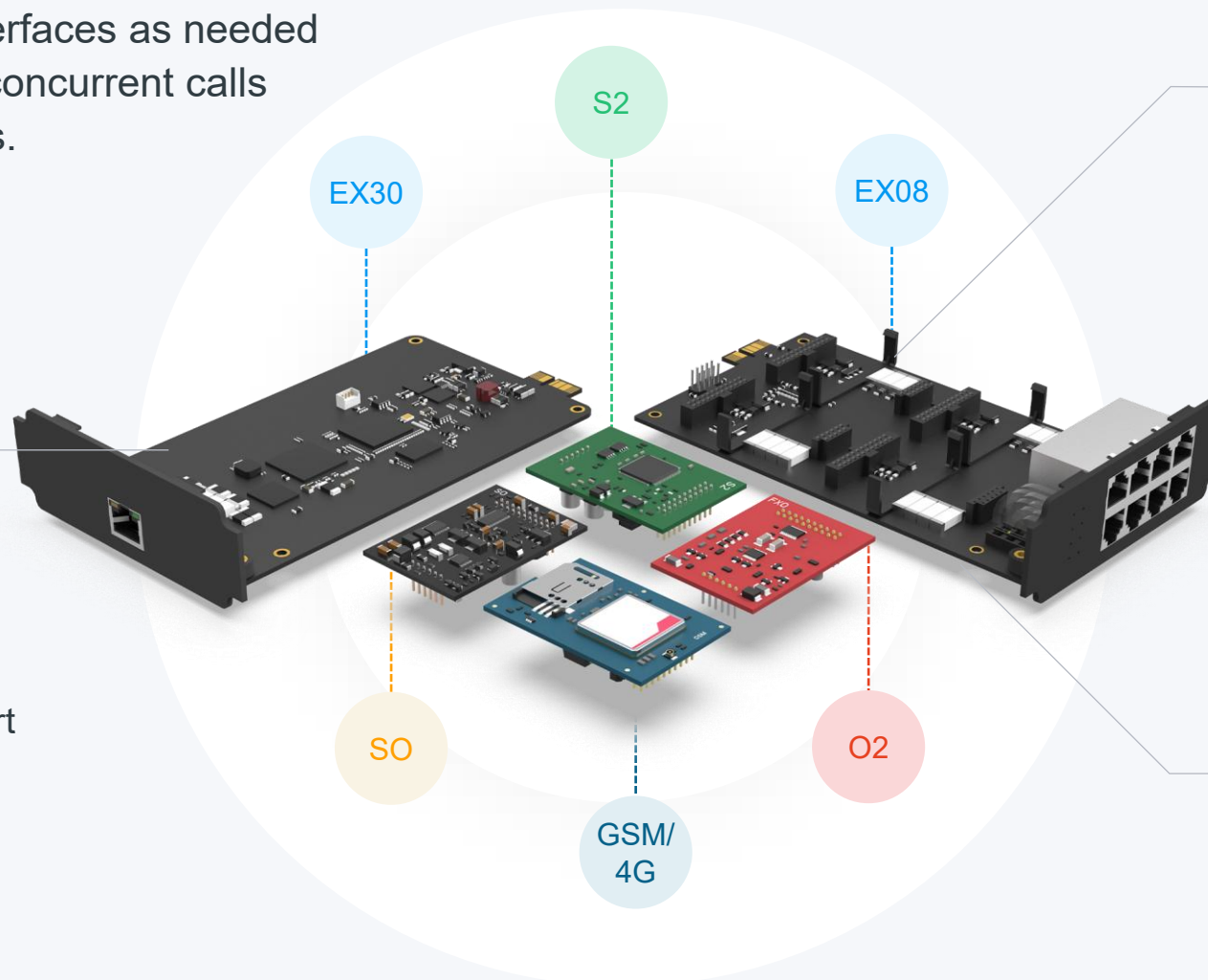
- 4 models to fit SMEs with up to 500 users
- Enhanced hardware performance
- Flexible modular design to customize telephony interfaces
- NFC tag behind the Yeastar logo

Innovative Modular Design

Customize telephony interfaces as needed and scale up users and concurrent calls when the business grows.

Telephony Module

- S2: 2 FXS Ports
- O2: 2 FXO Ports
- B2: 2 NT/TE BRI Ports
- SO: 1 FXO and 1 FXS Port
- GSM/4G: 1 GSM/WCDMA/4G Channel



Expansion Board

- EX08: 4 Module Slots and 8 Interfaces on the Panel
- EX30: 1 Onboard E1/T1/PRI Interface

Expand System Capacity

- D30 DSP : Add 100 Extensions & 30 Concurrent Calls

Remote Management



Task Management

Provision, upgrade, backup, and restore PBX in batches with scheduled tasks.

Tech Service Delivery

One-click remote access and passwordless login for customer PBX management.

Central Monitoring

Monitor PBX performance and resource trends in real-time dashboard.

Recurring Revenue

Create a recurring revenue stream by monetizing support services.

P-Series Software Edition

Self-managed in your private cloud or on-premises server while getting complete control, great user capacity, and easy scalability.

Cloud



On-premise



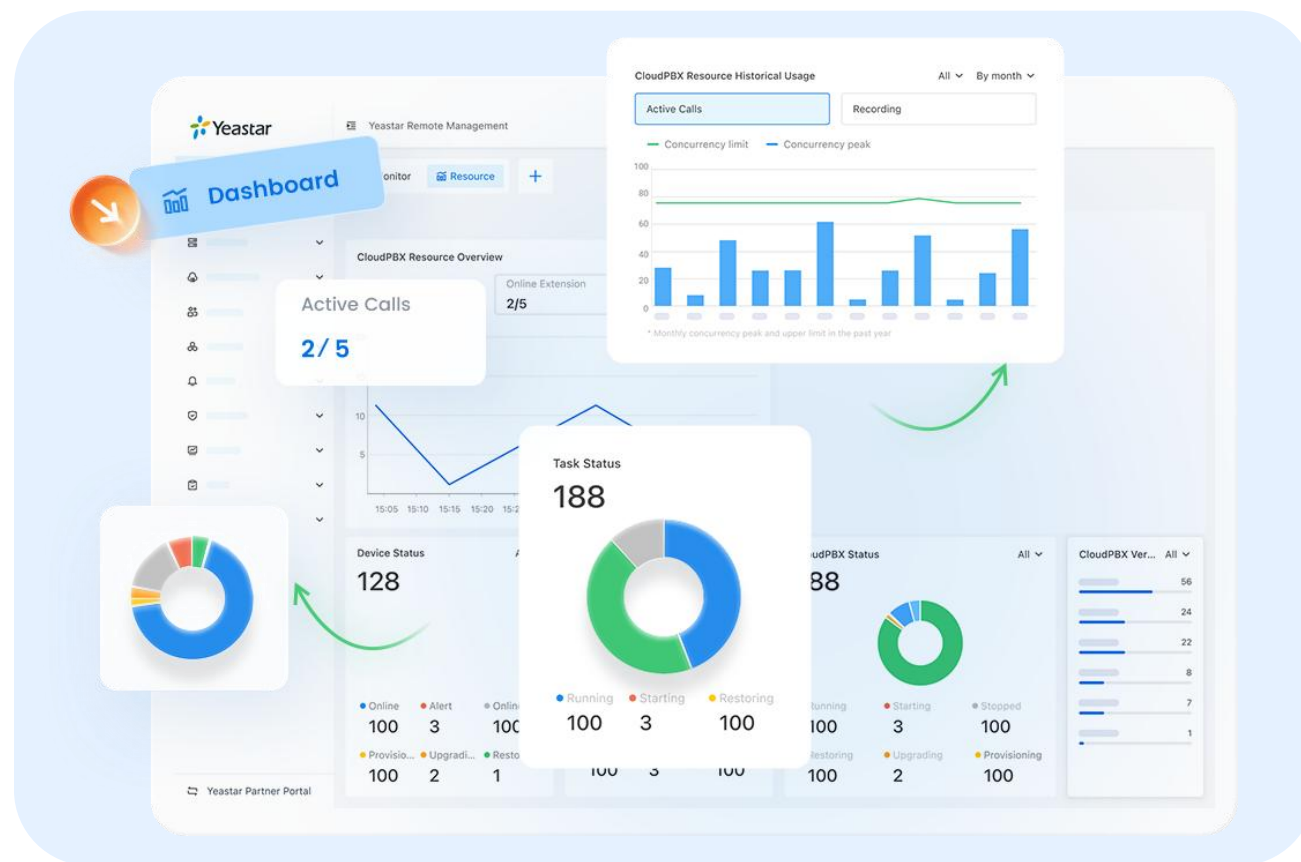
- Almost tech-free deployment with launch wizard
- Scalable on demand. Support up to 10,000 users
- Embedded in your security concept
- Friendly for remote workforce even when deployed on-premises

P-Series Software Edition Specifications

Items	Specifications
Max. Extensions	10,000
Max. Concurrent Calls	1,000
Operating System	Ubuntu 24.04 LTS, Debian 12
Recommended Server Environment	On-premise: VMware Workstation 15.1.0 or later, VMware ESXi 6.0 or later; Hyper-V 10.0.17134.1 or later; KVM; Proxmox VE 7.0 or later; Dell EMC PowerEdge; Cloud: Amazon Web Service (AWS); Microsoft Azure; Google Cloud; Amazon Lightsail; Digital Ocean; OVHcloud; HETZNER; Vultr; Voyager; Infomaniak; and more.
Activation Method	Online Activation / Offline Activation
Licensing Options	Enterprise Plan/Ultimate Plan
Subscription Terms	Annual Subscription

Central Management for Partners

Reach, manage, and monitor your fleet of customer PBXs with ease. Empower service providers with a fully-fledged central management portal with features such as PBX monitoring, task management, and more.



- Real-time dashboard of PBX status
- 24/7 monitoring and alerts
- Bulk PBX auto-provisioning
- Scheduled PBX tasks (upgrade, backup, restore, etc.)
- Central Trunks & DIDs Management
- Real-time PBX resource usage & status monitoring
- White-label options available

P-Series Cloud Edition

A full-featured cloud PBX & UC solution that can support onsite, remote, and mobile workers

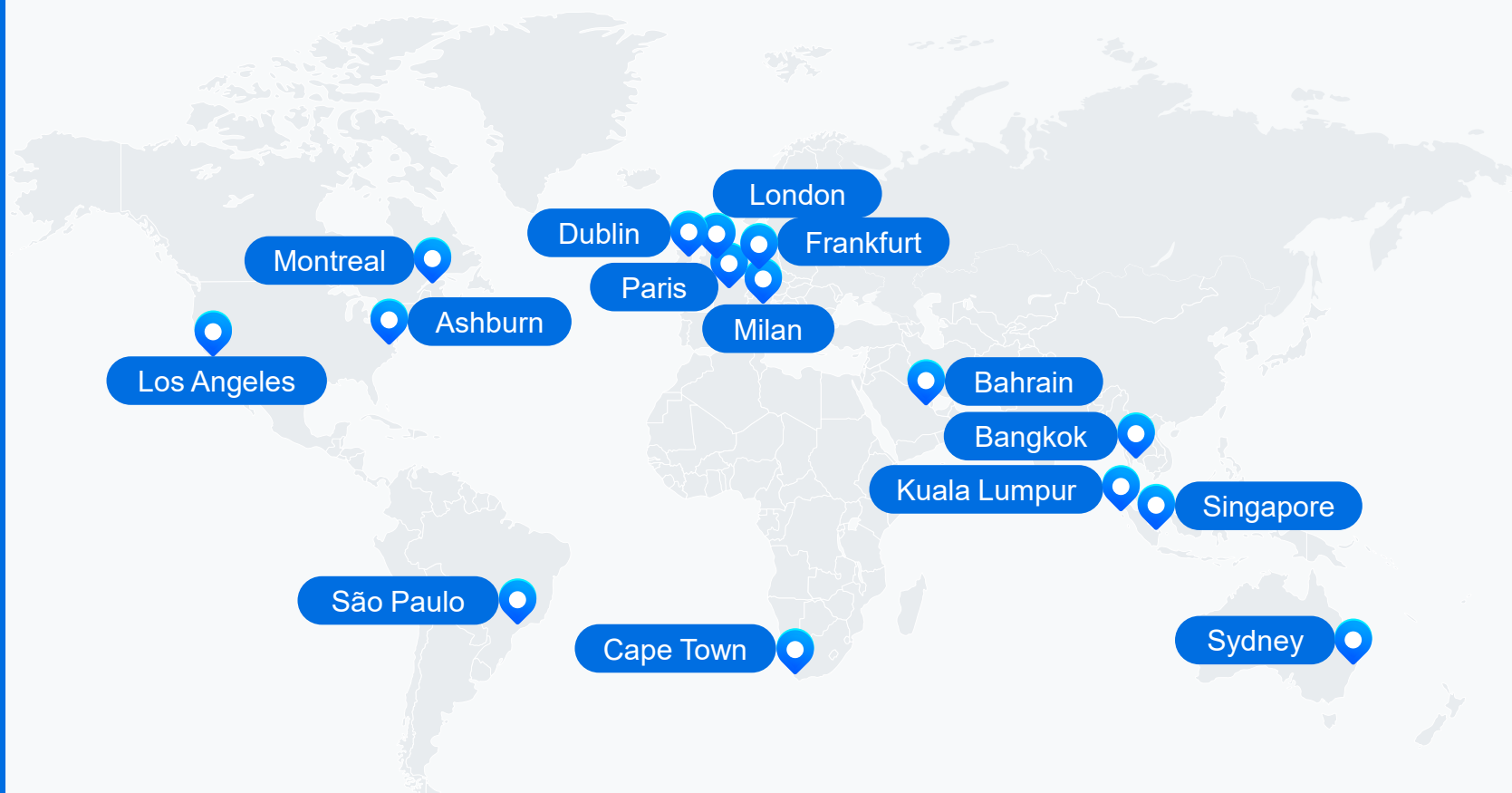
- Unleash the potential of cloud communications
- Each customer gets its own cloud service delivered over regional data centers
- Highly reliable, flexible, and easy to manage
- Hosted by Yeastar or self-hosted on your cloud server
- Sold and delivered by partners



Resilient Cloud Server

Starts in minutes with the least upfront. Yeastar takes care of all the server-side hard work for you.

- Off-the-shelf
- One Portal to Manage
- Unlimited Users and PBX
- Cluster Servers Powered by AWS
- White-label Available
- Self-Hosted or Hosted by Yeastar



**As of Jul 2025*

Start Cloud PBX Business

For Service Providers: Jump-start business and drive revenue as fast as possible



Eliminate the hassle and initial expenditure of setting up your own servers



Reliable service on top of a robust and resilient architecture



Select the preferred hosted server closest to your customers



Scale up and down services and upgrade feature plans for your customers



Create your own service packages with IP phones, SIP trunking, and other services

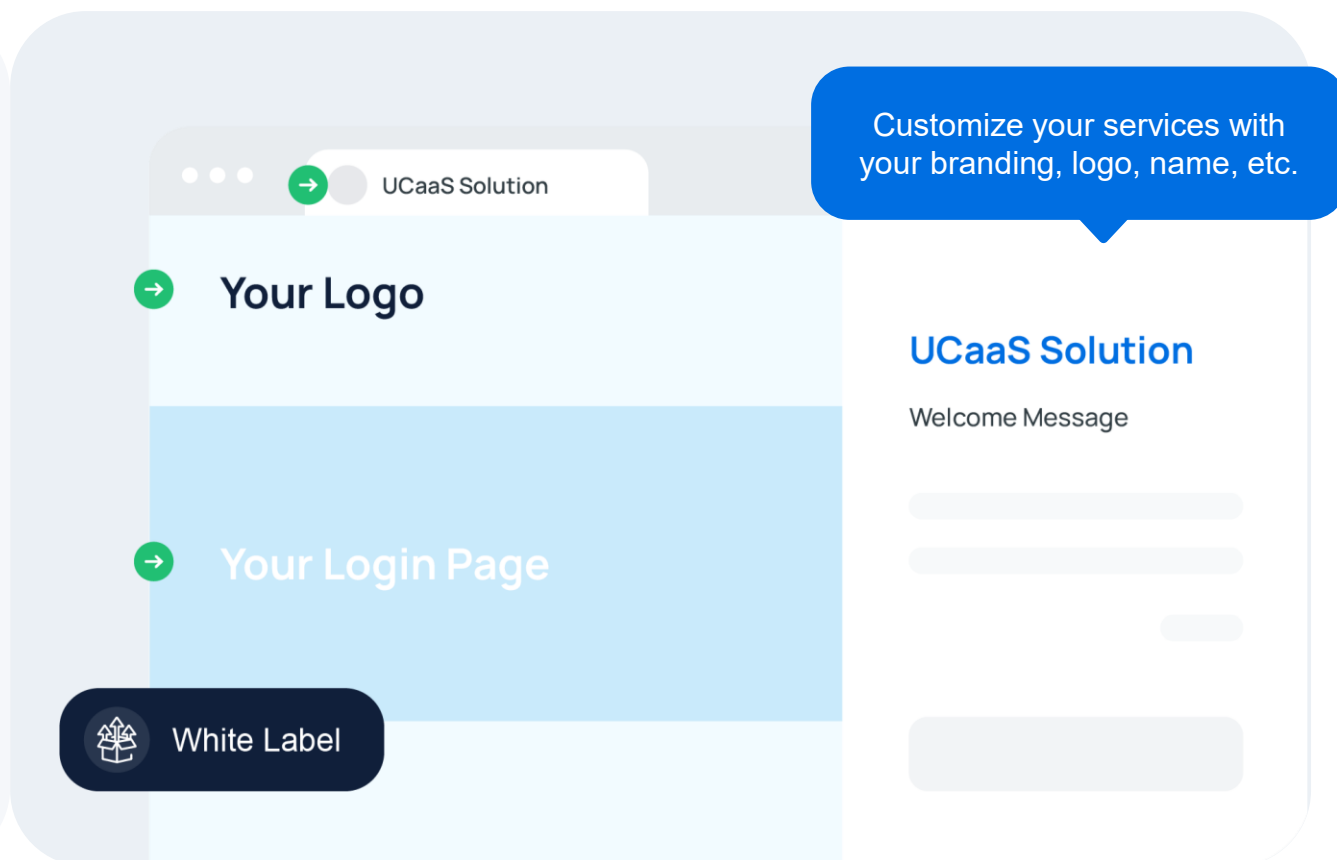


Single sign on and straightforward trial application thanks to Partner Portal

More Profitability and Flexibility

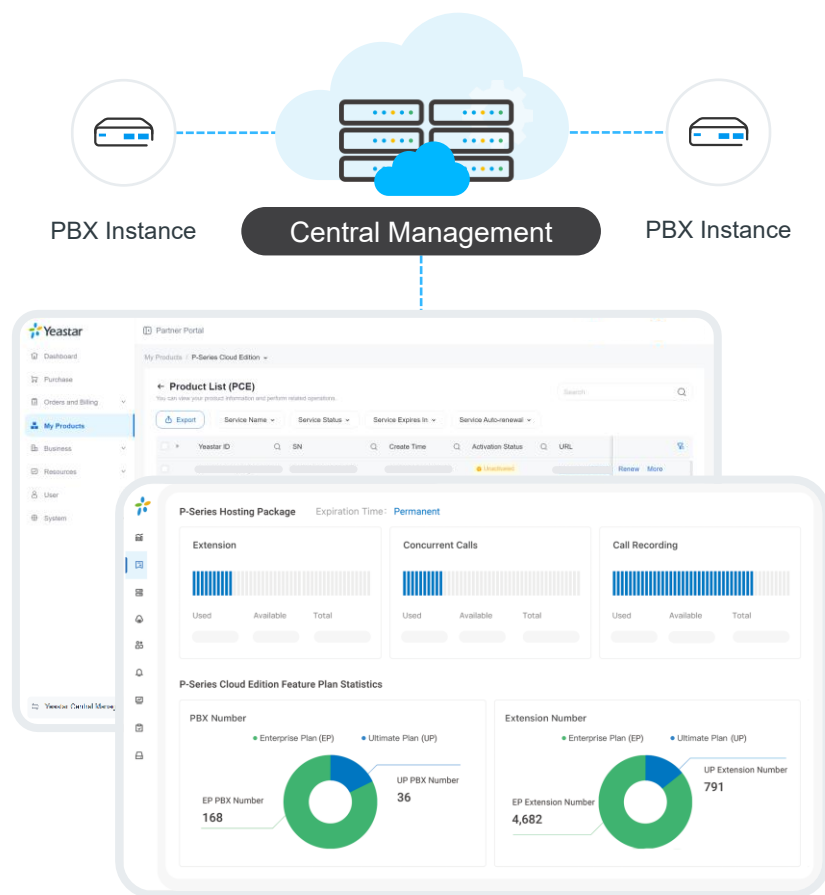
For Service Providers: Retain control over your hosted voice business

- Package your SIP trunking & other services
- Control your pricing to stay competitive
- Own your customer relationship
- Sell under your brand if you prefer
- Fully-hosted by Yeastar or self-hosted to your preference.



Easy UCaaS Service Delivery & Management

For Service Providers



Multi-instance Cloud Architecture

Share extensions & call capacity across PBX instances, with isolated data/config. Create & resize instances in clicks.

Automated PBX Maintenance

Automate provisioning, upgrades, backups & more with templates & task management.

Central Trunk & DID Management

Share SIP trunks across PBXs. Configure trunks, assign DIDs, manage PBXs—centrally.

Rich Resource Usage Monitor

Track real-time & historical PBX resource usage (extensions, trunks, calls) for insights & planning.

Customer Use Cases



Work in the Office

- Flexible terminals: IP phone, desktop/mobile softphone
- Communicate effectively with customers and colleagues who might not work in the office
- Operator Panel provides a visual console and improves efficiency



Service Center

- Check real-time call center metrics and KPIs from the Wallboard and get advanced call center reports.
- All the tools agents and supervisors need to manage calls in one Web interface.
- Deliver exceptional customer service and maximize agent efficiency



Mobile & Remote Workers

- Turn your desktop PC, or mobile phone into an office extension; never miss a call
- Secure communications and consistent in-office experience
- One number reach to present a professional corporate image



Multiple Offices

- Distributed workforce is connected on a single UC system and unified with free and secure inter-office communications
- Unified corporate number providing the branch office with an appearance of corporate unity
- Lower operational and communication costs

UC Solutions for Various Industries



Education

Help staff, teachers, and students communicate effectively and securely in one single platform



Government

Reinvigorate the government agencies with secure and advanced VoIP system



Transportation

Empower the transportation industry with mobility, flexibility, and reliability of the PBX system.



Hospitality

Improve hotel operations with PBX-integrated hotel management or 3rd-party PMS integration



Healthcare

Provide reliable and secure unified communications for healthcare institutions



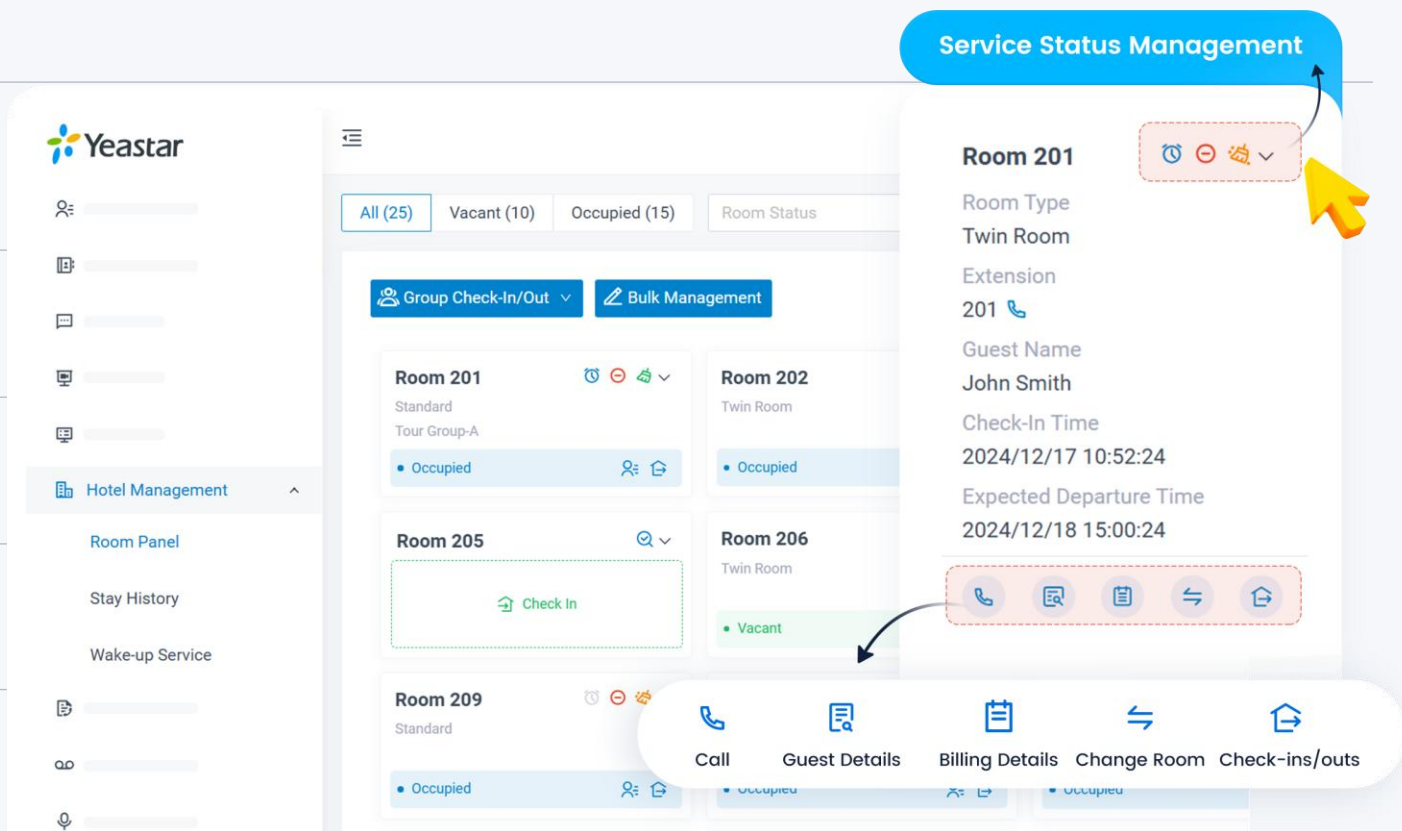
Retail

Build a modern IP-based system and provide an increased level of customer service

Hotel Management Module

Digitalize your front desk and daily hotel operations with essential hotel management features unlocked instantly with your PBX

- Intuitive Room Panel
- Wake-up Service Management
- Call and Service Billing
- Guest Stay History
- Hotel Settings & Room Management



The screenshot displays the Yeastar Hotel Management Module interface. On the left is a sidebar with the Yeastar logo and a list of menu items: Hotel Management (selected), Room Panel, Stay History, and Wake-up Service. The main area shows a grid of room status cards for Room 201, Room 202, Room 205, Room 206, and Room 209. Each card displays the room number, type, and current status (Occupied or Vacant). A blue callout box labeled 'Service Status Management' points to the status icons on the Room 201 card. A yellow mouse cursor is clicking on the status icons. At the bottom, a navigation bar contains icons for Call, Guest Details, Billing Details, Change Room, and Check-ins/outs. A detailed view for Room 201 is shown on the right, listing Room Type (Twin Room), Extension (201), Guest Name (John Smith), Check-In Time (2024/12/17 10:52:24), and Expected Departure Time (2024/12/18 15:00:24). Below this, there are icons for Call, Guest Details, Billing Details, Change Room, and Check-ins/outs.

Hotel PMS Integration



Hotel API

- Wakeup call (list / get / query / create / update / delete / checkout)
- Check in/out



Mainstream PMS Integration

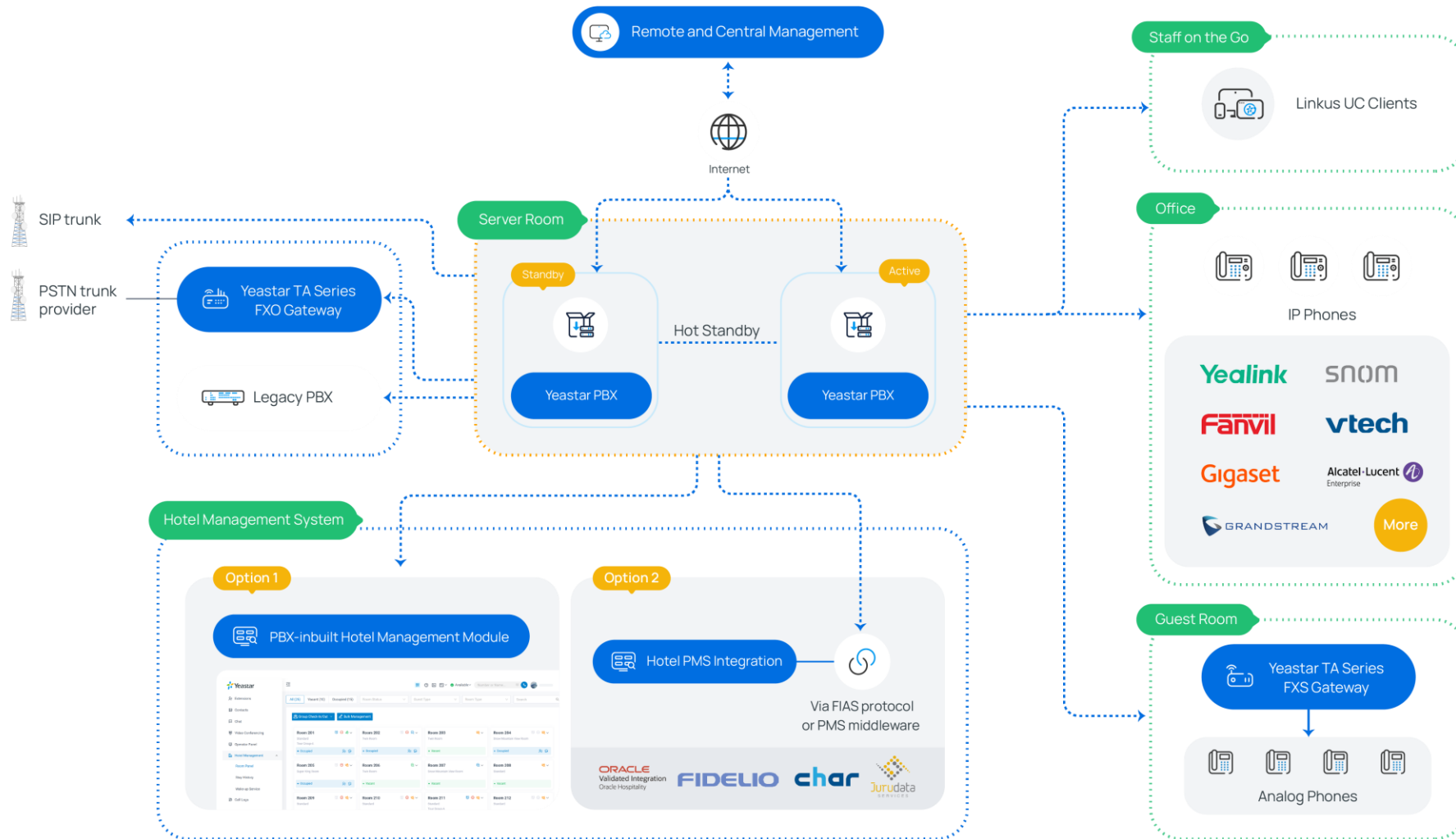
- Oracle-OPERA
- Micros-Fidelio



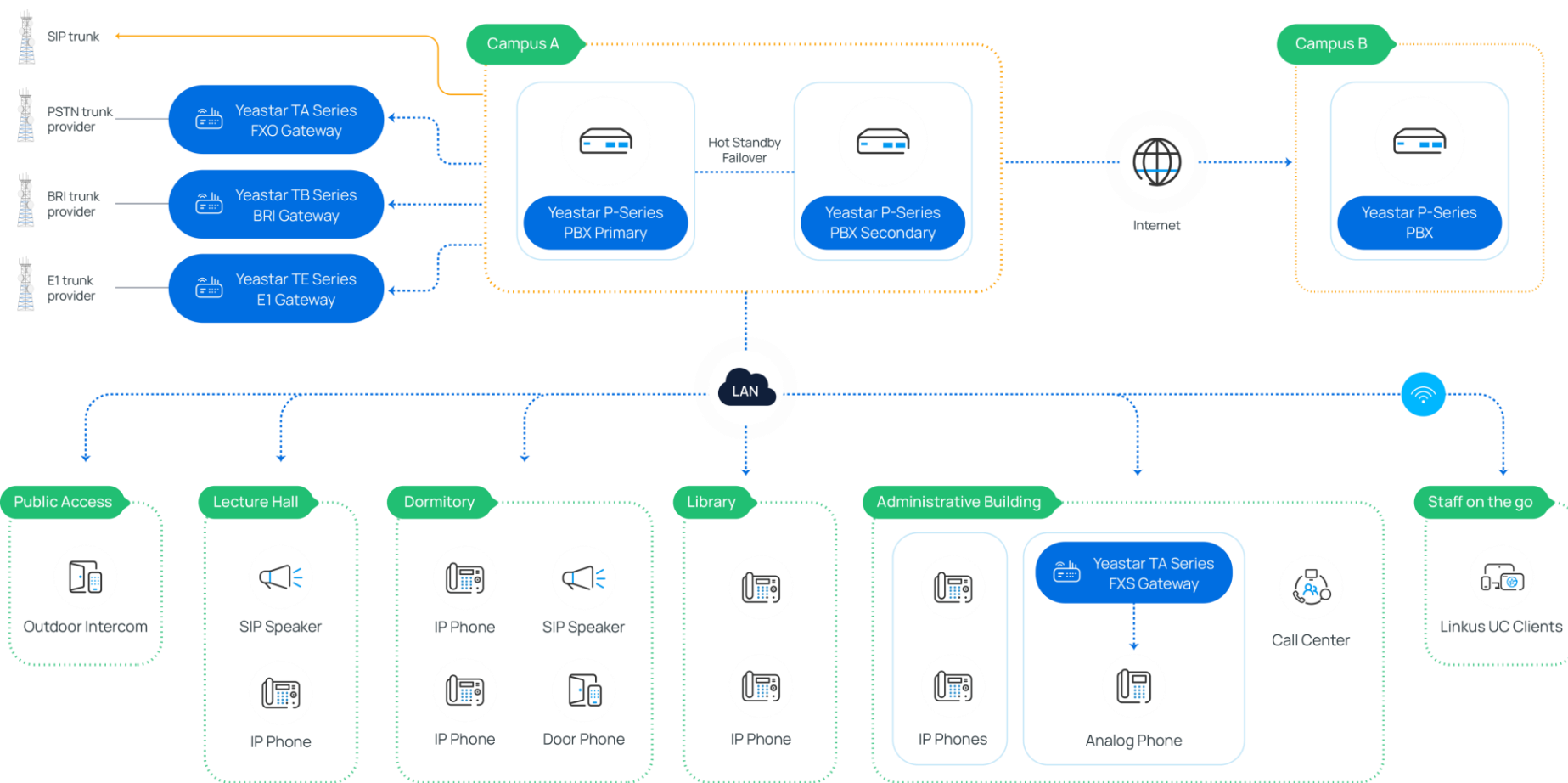
PMS Middleware

- JDS
- Easylynq
- Char

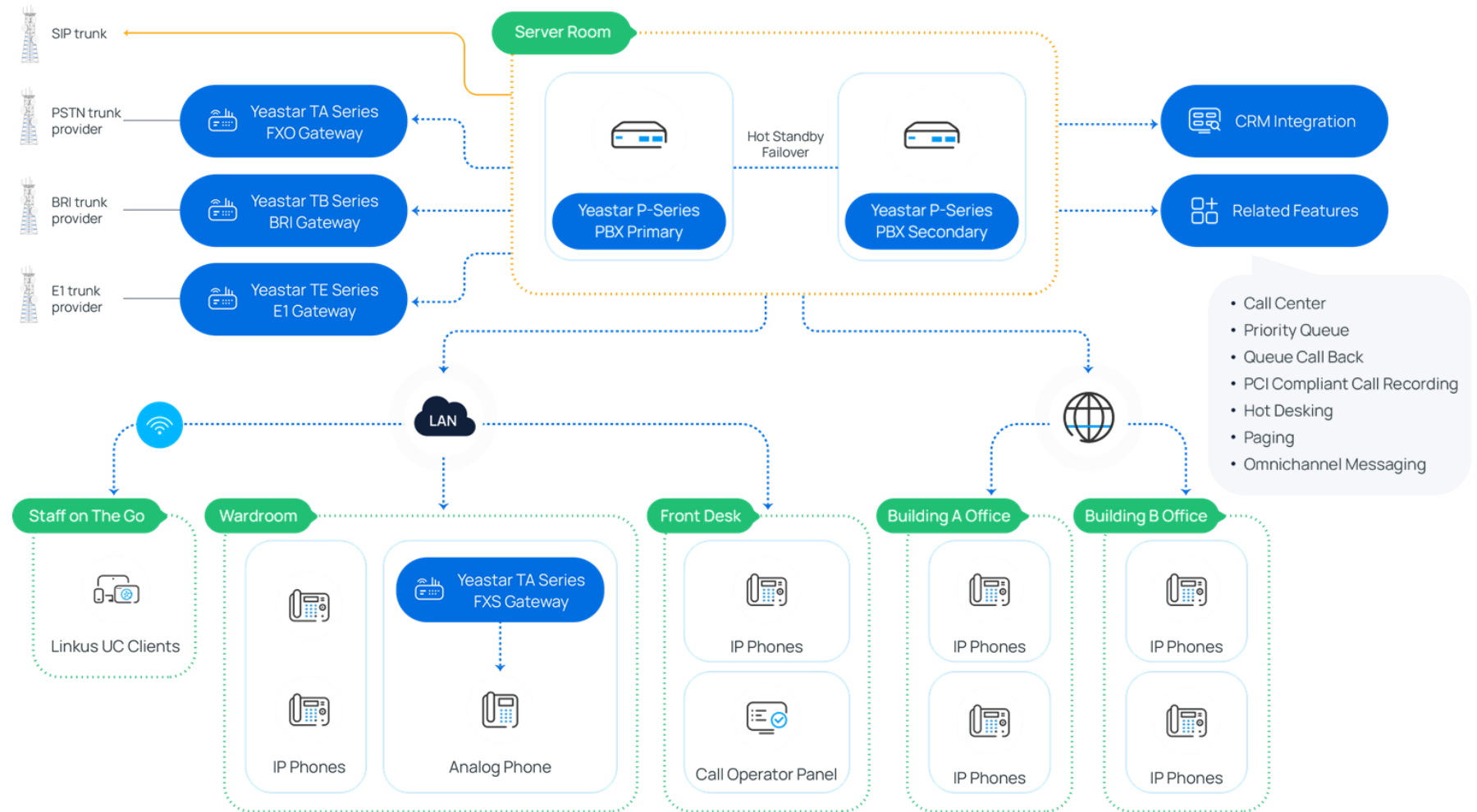
Hotel Solution



Education Solution



Healthcare Solution

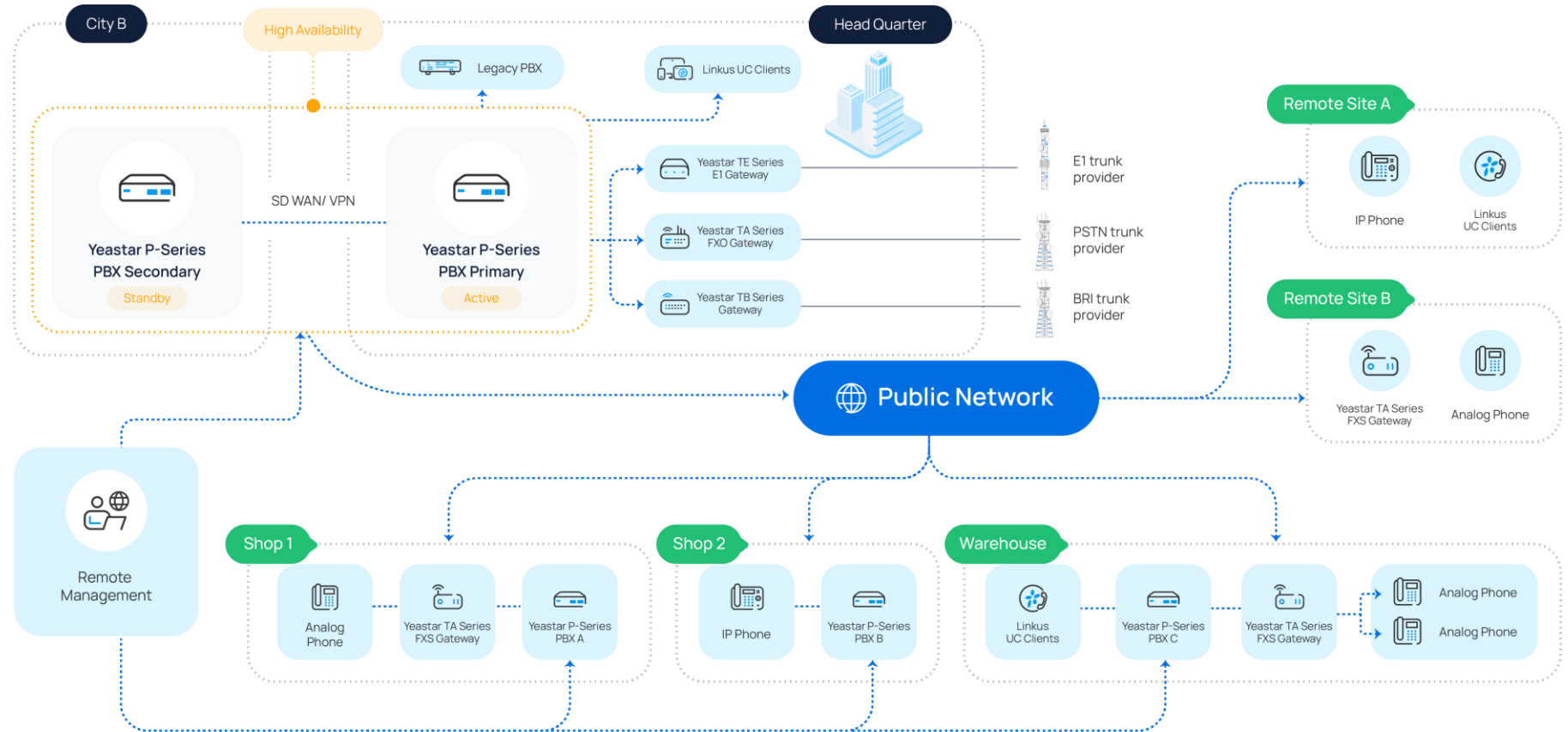


Retail Solution

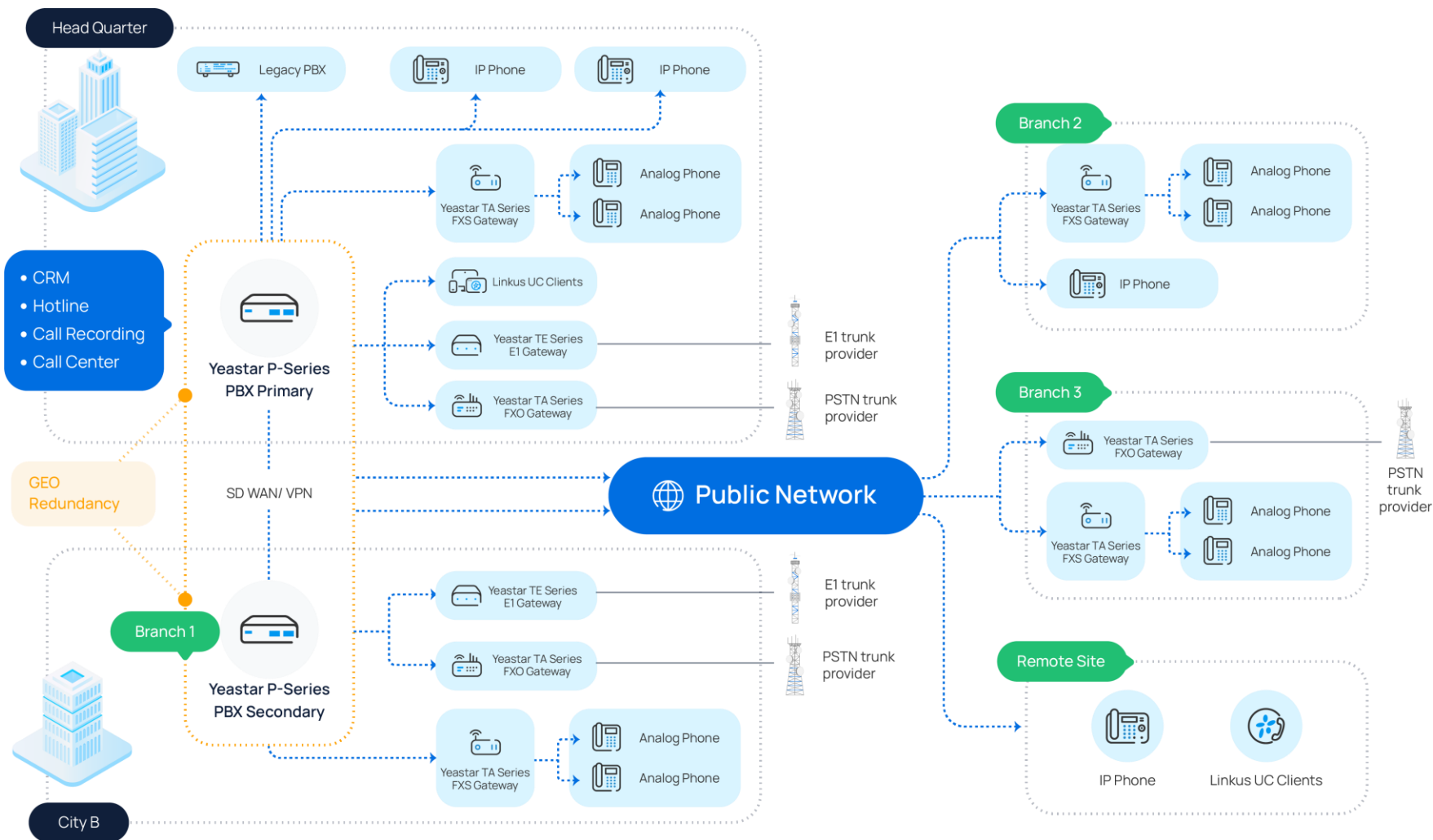
Rossi

richmond

comet



Financial Services Solution



UC Solutions for More Industries

Transportation



Government



Nonprofit



Other



About Yeastar

The world's leading provider of
Unified Communications solutions



Yeastar makes digital value easily accessible from ownership and adoption to daily usage and management by transforming how businesses connect and communicate. Yeastar has established itself as a leading provider of UC solutions with a strong ecosystem, a global network of channel partners, and over 650,000 customers globally.

Digital Value,
Delivered.

Countries

120+

Global Channels

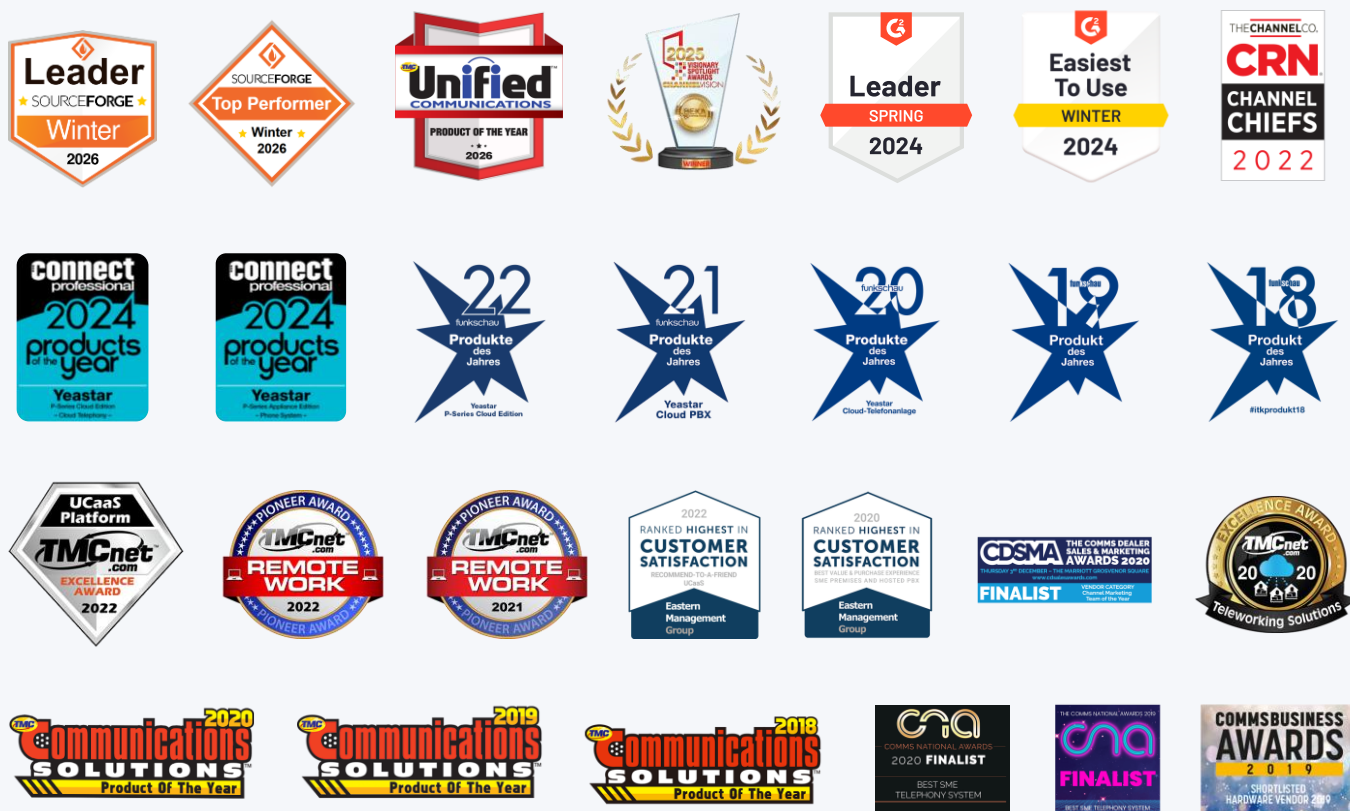
9,000+

Customers

650,000

Yeastar Recognition

Awards



Certification



CONTACT US



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www.yeastar.com

THANK YOU

Digital Value,
Delivered.

